

# WorkCover Connect

Helping Queensland businesses cover and care for their workers

Available on



## Your essential online service for workers' insurance

Available 24/7, WorkCover Connect helps you manage workers' compensation, with everything you need in the one secure place.

Support your employees' return to work with injury management tools including tracking, alert reminders, contacts, file notes, shared resources, and reports.



## Claims, insurance, and safety in one secure place

As a WorkCover Queensland policyholder, all you need to do is register for a WorkCover Connect account to unlock a wealth of information.

Securely connect with all your information and ours, all tailored to you and your industry.



SSL encryption  
Data recovery

## Take control. Analytics, data and reports your way

Collect the data you want. Monitor trends, view dashboards, get up-to-date data and reports for better insight into your business, leading to better outcomes.



# Insurance made easy

Key policy details and transparent information at your fingertips



Declare wages



Examine your premium in detail



Compare your rate against your industry



Estimate next year's premium



Renew your policy

## It's easy to manage your policy in WorkCover Connect

- Download your Certificate of Currency
- Declare wages
- View your current financial position and previous assessments
- Policy snapshot and a breakdown on claims that impacted your premium
- Easy access to 5 years of history
- Tips on how you can reduce your premium.

**Over 85% of customers renew their policy online every year**

## Here's what some of our customers think about WorkCover Connect



I wish the other states had such a great system because this is so easy and logical to follow.



It's easy, simple and gives me the information that I need. It's good to know how the business performs against the benchmark.



The custom fields are really important to us as different people and site locations want different reports

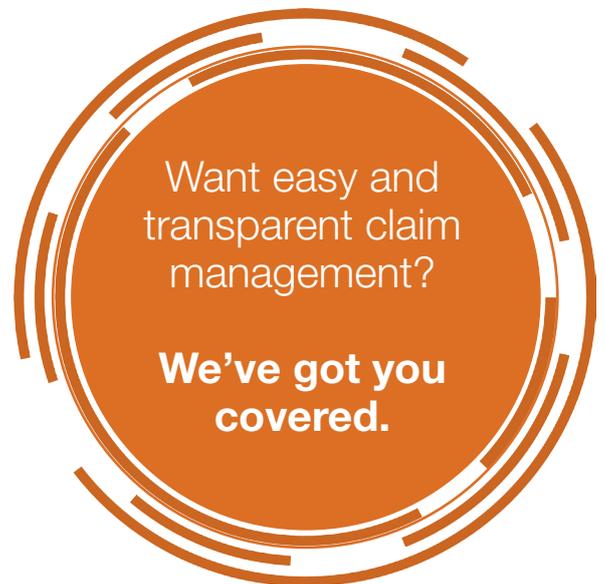


# Manage claims your way

Transparent, real-time information to help support a quick and safe return to work for your people

## Everything you need from start to finish

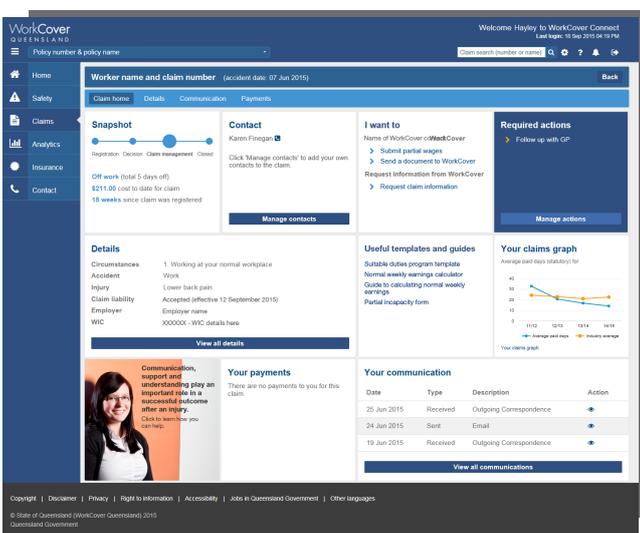
- Lodge injury claims and incidents
- Notifications for new claims
- Activity stream for up-to-date events across your claims
- Claim file that gives you easy access to all claim information, plus access to edit some claim details
- Schedule tasks and alerts, with built-in reminders
- Claim communication, payment information and key claim metrics.



## Designed for complete injury claim management

A system customised to you and your business.

- Update nominated claim and rehabilitation contacts (syncs with WorkCover)
- Manage claim files in a central place, make notes, update details, and store claim documents
- Secure access to claims based on claim contact, claim type or custom field
- Create and share resources and templates across your business
- Out-of-the-box claim file review report, plus create claim summary that can be pulled into your reports.



# Analytics and insights

Customise dashboards and reports to save, share or export raw data or stylized charts



## Build customised reports that suit your needs

From individual claim reports all the way to board reporting of high level trends.

- ✓ analytical dashboards & reports
- ✓ custom claims data downloads
- ✓ individual claim review/summary reports

Create and save your report and download anytime, plus share with others in your business.



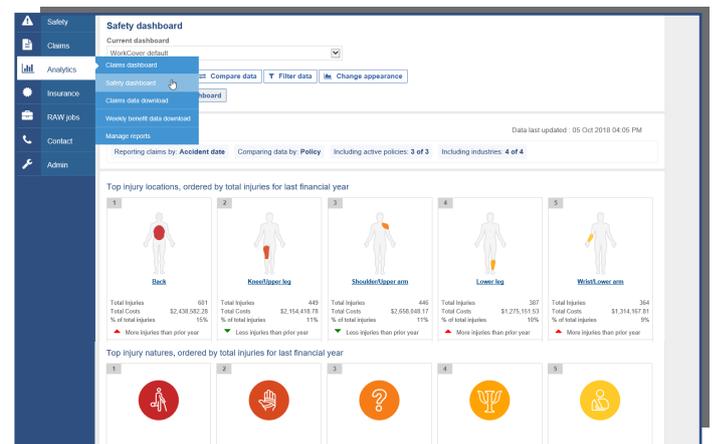
## Access industry claim data

See over 17 data easy to read metrics and drill down for extra detail including to the individual claim level.

Compare and analyse your company performance against others within your industry.

## Drill down into safety trends

See trends for injury types and causes at a glance via the injury human heatmap, with easy drill down to more detailed charts and graphs, plus click-through to the individual claims.





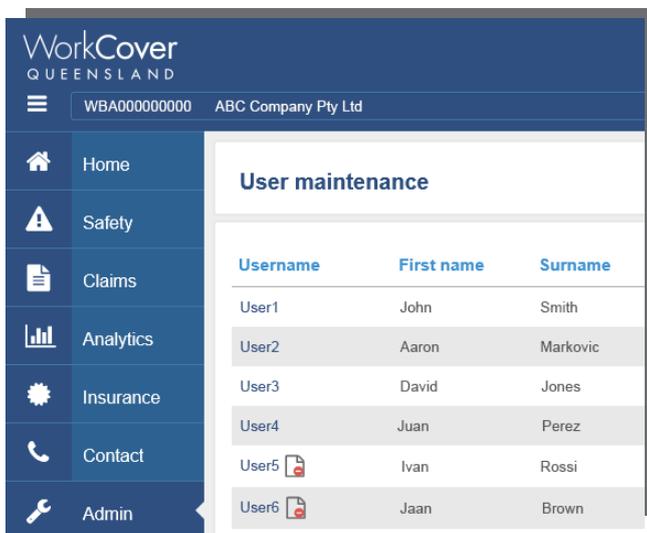
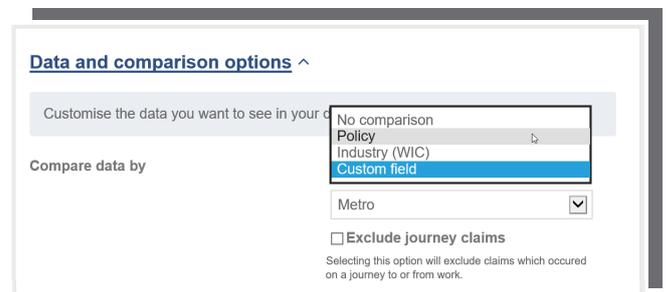
# Empower your business

Get more out of WorkCover Connect with our administration features.

## Custom reporting fields

To really take control, create your own data fields in WorkCover Connect and start collecting the information that is specific to your business.

Custom fields can be added to claims, included in the claims data download, and values can be compared against each other for a powerful and flexible reporting experience.



## Manage to suit your business

Have more control over who in your business can see what, in just a few clicks:

- give access to see claims or override by specific claim
- restrict access to claims based on custom fields, claim type, industry classification, or contact for the claim
- share saved dashboards with relevant teams

Plus keep your business organised with categories for claim notes, claim contacts, reports, and resources and templates for your business.

## Available 24/7 Anytime you need it

Not everyone operates their business between 9-5. WorkCover's online services are available after hours and weekends.

Contact us on 1300 362 128 for more information and a demonstration.

