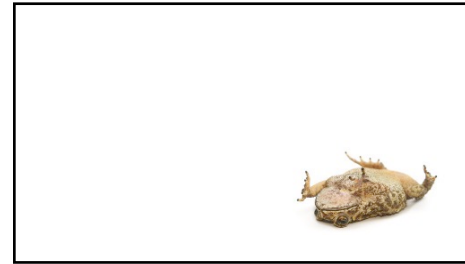




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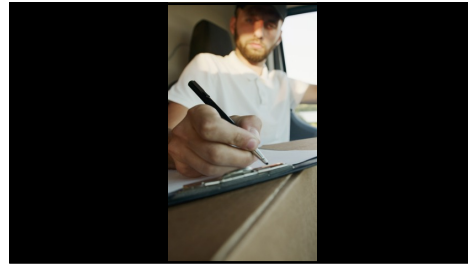
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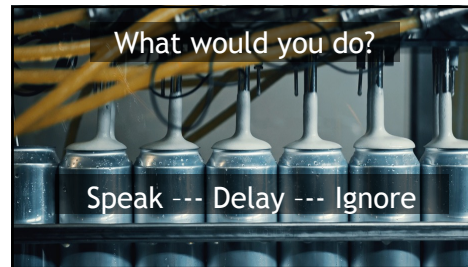
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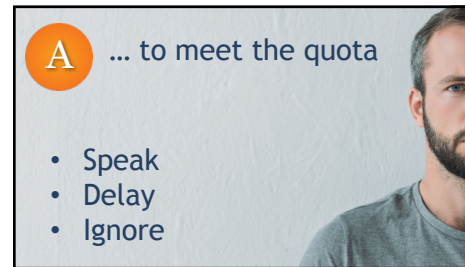
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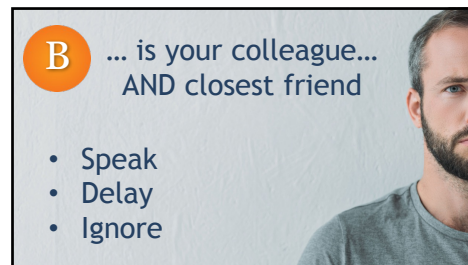
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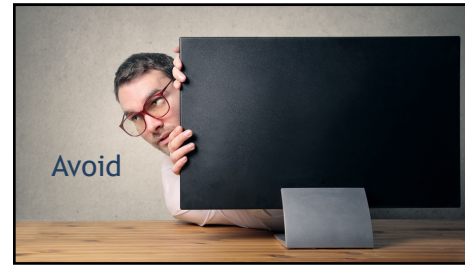
15

**D** ... you escalate to boss who says 'ignore it'

- Speak
- Delay
- Ignore



16



17

70%

Are avoiding difficult conversations

<http://www.workforce.com/ruok/understanding-the-conversation-gap.pdf>

18

?

Would rather look for another job

RUOK workplace relationships survey 2012

19

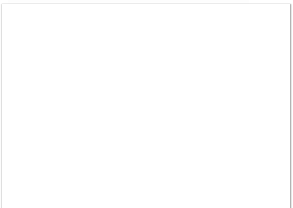
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Would rather look for another job

RUOK workplace relationships survey 2012

20

Every work place should have one of these



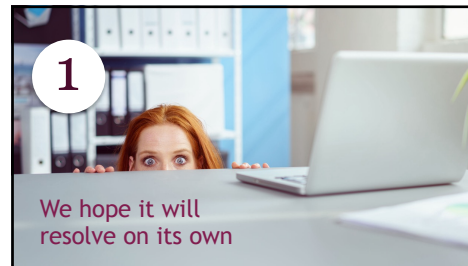
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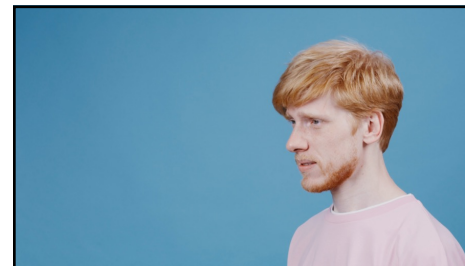
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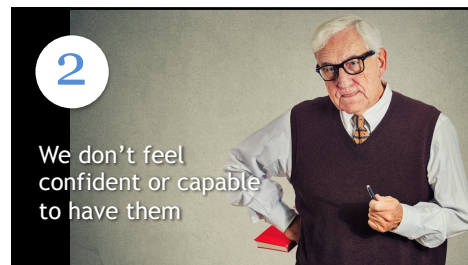
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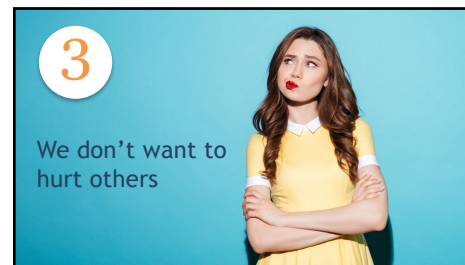
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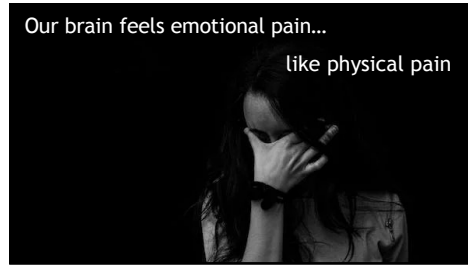
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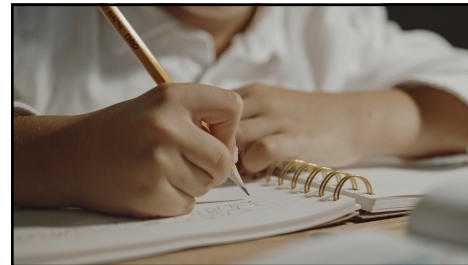
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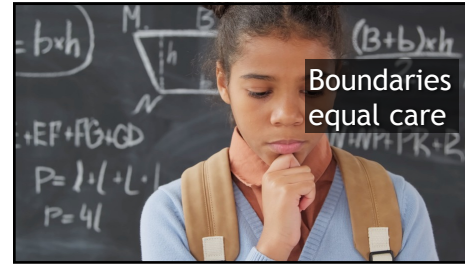


35





36



Boundaries  
equal care

37



38



39



41



42



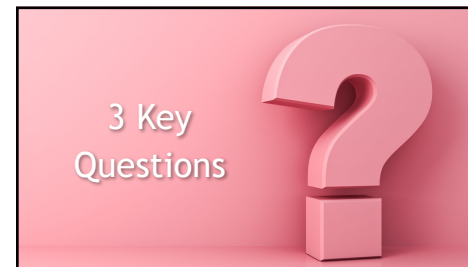
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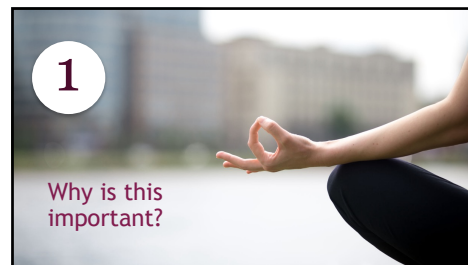
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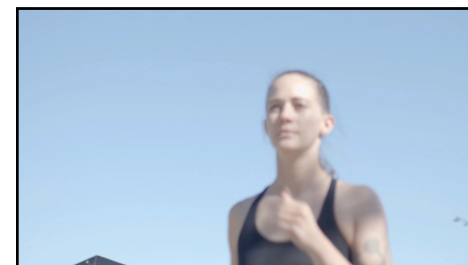
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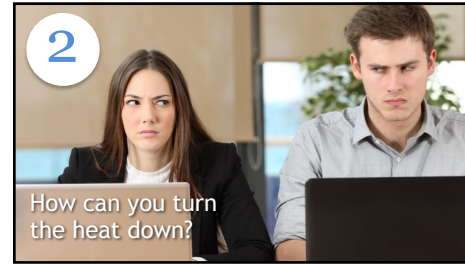
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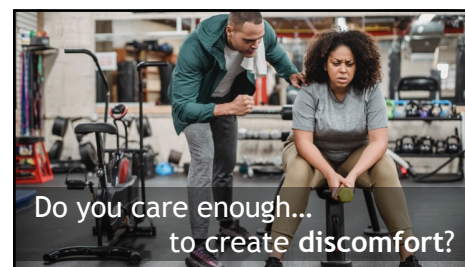
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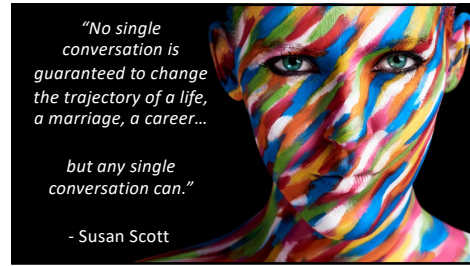


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56



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