

### How do I make a claim?

If you have been diagnosed with Coal Workers' Pneumoconiosis (CWP) or other mine dust lung disease, you can make a WorkCover Queensland claim:

- online at [www.worksafe.qld.gov.au](http://www.worksafe.qld.gov.au)
- by calling the Latent Onset team on **(07) 3006 6645**; or
- by email at [cwp@workcoverqld.com.au](mailto:cwp@workcoverqld.com.au)

A representative from the Latent Onset team will contact with you within 48 hours to discuss your claim.

### What do I need to provide?

Please provide a Workers' Compensation Medical Certificate completed by your doctor when you submit your claim.

To help us make a decision on your claim, please:

- provide medical reports confirming that you have been diagnosed with a mine dust lung disease. With your permission, WorkCover can request information from your medical providers to support your claim
- confirm your employment and exposure history in Queensland. WorkCover will verify this information with you and your employer(s)
- lodge your CWP claim with us within 6 months of your date of diagnosis. WorkCover can make exceptions if you have missed this deadline due to a mistake, reasonable cause, or you were not living in Queensland

### Entitlements and Support Available

If your claim is accepted, you may be able to access:

- reimbursements for medical expenses related to your diagnosis and treatment
- counselling support for you and your family to assist with lifestyle changes post-diagnosis
- weekly compensation for normal weekly earnings, where applicable
- return to work assistance, if applicable
- lump sum compensation for permanent impairment and additional lump sum in accordance with your ILO score if you have a mine dust lung related injury
- financial hardship assistance

WorkCover will help guide you in understanding and accessing your entitlements. In some cases, if you are experiencing financial hardship you may be able to get earlier access to your lump sum entitlements.

### Return to Work

Your doctor will consider many factors when determining your ongoing capacity to work if you are diagnosed with CWP or other mine dust lung disease.

You may be able to continue working in your normal role without any risk of further progression of your disease.

In some circumstances however, you may not be able to return to your normal role due to current symptoms and/or the dust levels of your workplace.

If you cannot return to your normal role, we will work with your current employer to identify appropriate suitable duties that you can perform and which comply with any work restrictions set by your doctor.

In the event that your employer cannot provide appropriate suitable duties, we will:

- pay you weekly compensation for lost wages as long as certain legislation requirements are met
- engage an occupational therapist to help you explore other potential careers which you could realistically transfer into where your work restrictions would be complied with. If you require further education or qualifications to transfer into a new career, we may assist with covering reasonable costs
- identify possible host employment opportunities to facilitate a safe and graduated return to work and/or on the job training in a new work role which complies with any work restrictions set by your doctor.

WorkCover is here to help and to ensure all current coal workers are receiving immediate access to specialist health, treatment and rehabilitation services.

Contact us on **(07) 3006 6645**, by email at [cwp@workcoverqld.com.au](mailto:cwp@workcoverqld.com.au) or your insurer with any questions you may have about making a workers' compensation claim.