



WorkCover team members at various events across Queensland L-R Courtney Lane, Tammy Kangas, Courtne Blake. Front cover: Followmont Transport's Karen McTainsh with Neil Kroll of WorkCover.

WELCOME

Welcome to WorkCover Queensland's annual report. This annual report summarises WorkCover's results, outlook and financial position for 2016–2017.

ABOUT THIS REPORT

Under the [Workers' Compensation and Rehabilitation Act 2003](#), WorkCover is required to produce an annual report. This report has been prepared to meet the needs of stakeholders and the accountability requirements under the [Financial Accountability Act 2009](#).



WorkCover is committed to providing accessible services to Queenslanders from all culturally and linguistically diverse backgrounds. If you have difficulty in understanding the annual report, you can contact us on 1300 362 128 and we will arrange an interpreter to effectively communicate the report to you.

To view this and previous reports, please visit our website worksafe.qld.gov.au.

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LETTER OF COMPLIANCE

1 September 2017

The Honourable Grace Grace MP
 Minister for Employment and Industrial Relations
 Minister for Racing and Minister for Multicultural Affairs
 GPO Box 611
 BRISBANE QLD 4001

Dear Minister,

I am pleased to present the 2016–2017 WorkCover Queensland annual report.

I acknowledge the contributions of our Board. I acknowledge most of all the hard work and dedication of our people, each of whom have helped us to care about our customers and provide appropriate workers' compensation cover.

I certify that this annual report complies with:

- the requirements under the [Workers' Compensation and Rehabilitation Act 2003](#)
- the prescribed requirements of the [Financial Accountability Act 2009](#) and the [Financial and Performance Management Standard 2009](#), and
- the detailed requirements set out in the [Annual report requirements for Queensland Government agencies](#).

A checklist outlining the annual reporting requirements can be found on page 84.

Yours sincerely,
 Flavia Gobbo
 Chair