

How do I make a claim?

If you have been diagnosed with Coal Workers' Pneumoconiosis (CWP) or other mine dust lung disease, you can make a WorkCover Queensland claim:

- online at www.worksafe.qld.gov.au
- by calling the Latent Onset team on **(07) 3006 6645**; or
- by email at cwp@workcoverqld.com.au

A representative from the Latent Onset team will contact with you within 48 hours to discuss your claim.

What do I need to provide?

Please provide a Workers' Compensation Medical Certificate completed by your doctor when you submit your claim.

To help us make a decision on your claim, please:

- provide medical reports confirming that you have been diagnosed with a mine dust lung disease. With your permission, WorkCover can request information from your medical providers to support your claim
- confirm your employment and exposure history in Queensland. WorkCover will verify this information with you and your employer(s)
- lodge your CWP claim with us within 6 months of your date of diagnosis. WorkCover can make exceptions if you have missed this deadline due to a mistake, reasonable cause, or you were not living in Queensland

Entitlements and Support Available

If your claim is accepted, you may be able to access:

- reimbursements for medical expenses related to your diagnosis and treatment
- counselling support for you and your family to assist with lifestyle changes post-diagnosis
- weekly compensation for normal weekly earnings, where applicable
- return to work assistance, if applicable
- lump sum compensation for permanent impairment and additional lump sum in accordance with your ILO score if you have a mine dust lung related injury
- financial hardship assistance

WorkCover will help guide you in understanding and accessing your entitlements. In some cases, if you are experiencing financial hardship you may be able to get earlier access to your lump sum entitlements.

Accessing Lump Sum Compensation

Once your condition has been deemed stable and stationary by a doctor, you may access lump sum compensation for your injury. An independent specialist will assess your degree of permanent impairment which will form the basis of a Notice of Assessment that will be issued to you with a lump sum offer. If you have been diagnosed with CWP, you may also be entitled to an additional lump sum at this time in line with your assessed ILO score.

This means that qualified B-Readers have provided an ILO score based on a recent chest x-ray which results in a lump sum payment payable to you.

Your claim will close after WorkCover issues your Notice of Assessment. Full details of when this will happen will be explained to you if you make a claim.

Progression

If your condition deteriorates after your lump sum compensation is initially assessed, you may ask to be reassessed. You may be entitled to further compensation if your ILO score has significantly progressed. Under the legislation it must have progressed to the next scoring band.

We will explain this to you when we discuss your entitlements to lump sums.

WorkCover is here to help and to ensure all former coal workers are receiving immediate access to specialist health, treatment and rehabilitation services.

Contact us on **(07) 3006 6645**, by email at cwp@workcoverqld.com.au or your insurer with any questions you may have about making a workers' compensation claim.