



If it is not safe for the community worker to do any part of their job, a safe way will need to be worked out. This will be negotiated with you.

Your community worker has a limited amount of time to provide service to you. Any additional work that you would like them to do must be approved by the service provider.

Making it safer for community workers makes it safer for you and your carers/family.

National Disability Insurance Scheme (NDIS)

Participants in the National Disability Insurance Scheme (NDIS) can choose to:

- engage a disability service provider
- contract an independent contractor (with their own ABN)
- directly employ a worker.

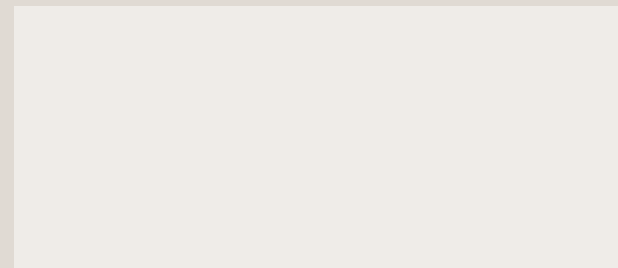
When directly employing a worker or contracting work, participants and plan nominees* have a duty of care under the work health and safety legislation.

* A Plan Nominee is an NDIA approved person who can manage the participant's NDIS funding and support them to make other decisions.

For more information

- call Workplace Health and Safety Queensland on **1300 362 128** or visit **www.worksafe.qld.gov.au**
- about Household Worker Insurance, visit **www.worksafe.qld.gov.au/insurance**
- call the NDIS on **1800 800 110** or visit **www.ndis.gov.au**

Contact your service provider:



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When community workers come to your home...

your home is a 'workplace' for community workers who visit and assist you.

www.worksafe.qld.gov.au



Community service providers must ensure their workers are safe while they are working in your home. They will work with you to make your home a place where workers can continue to assist you safely.

How you can help community workers work safely in your home:

- Work together to check that your home is safe and fix any problems.
- Tell someone (e.g. community worker, family) if you think something is not safe.
- Check with the service provider if you would like the worker to do any extra jobs.
- Act on advice given about how to make your home safer (e.g. moving furniture or home modifications).

What you can do to make your home safe for your community worker

Outside the home

- Make sure your home number is visible from the street.
- Install an external light for night visits.
- Keep hallways, stairs and other access areas clear of clutter.
- Fix any broken steps.
- Consider installing security doors on your front and back doors.

Inside the home

- Have your bed positioned so that your community worker can work around both sides.
- Tell your community worker if there is anyone else in your house.
- Have adequate ventilation (e.g. in the bathroom) during hot summer months.
- Have smoke detectors installed and check they are working.
- Check that all equipment used for home care is right for the task and is well maintained.

Electricity

- Check that your electrical equipment is safe to use.
- Have safety switches installed and check they are working.

Pets

- Keep pets under control before and during the visit.

Chemicals/hygiene

- Make sure all cleaning products are in their original containers.
- Provide soap and a clean hand towel (or paper towels) so that community workers can wash their hands.

Smoking and alcohol

- Do not smoke or allow others to smoke during the visit.
- Do not drink or use illicit drugs before or during the visit.

