

STATISTICS

Statutory claims and payments by injury nature

Injury nature	Number of accepted claims				Financial year costs			
	2019		2018		2019		2018	
	No.	%	No.	%	\$M	%	\$M	%
Burns	1 469	2.2%	1 555	2.3%	7.3	0.8%	9.4	1.1%
Fractures	4 897	7.4%	4 779	7.1%	139.5	14.7%	121.8	14.8%
Intracranial injuries and injuries to nerves and spinal cord	311	0.5%	482	0.7%	15.0	1.6%	13.2	1.6%
Mental disorders	1 270	1.9%	982	1.5%	60.3	6.3%	49.5	6.0%
Musculoskeletal injuries and diseases	35 011	53.0%	35 028	52.1%	447.1	46.9%	392.2	47.6%
Nervous system and sense organ diseases	1 413	2.1%	1 359	2.0%	26.7	2.8%	22.6	2.7%
Other injuries and diseases	6 405	9.7%	6 627	9.9%	140.6	14.8%	114.1	13.9%
Respiratory system diseases	380	0.6%	180	0.3%	17.0	1.8%	10.0	1.2%
Skin and subcutaneous tissue diseases	266	0.4%	336	0.5%	1.9	0.2%	1.6	0.2%
Wounds, lacerations, amputations and internal organ damage	14 652	22.2%	15 866	23.6%	96.1	10.1%	88.9	10.9%
Total	66 074	100.0%	67 194	100.0%	951.5	100.0%	823.3	100.0%

Statutory claims and payments by injury location

Injury location	Number of accepted claims				Financial year costs			
	2019		2018		2019		2018	
	No.	%	No.	%	\$M	%	\$M	%
Back	11 007	16.7%	11 433	17.0%	147.3	15.5%	134.2	16.3%
Foot and toes	2 238	3.4%	2 326	3.5%	26.0	2.7%	23.2	2.8%
Hand and fingers	11 243	17.0%	12 037	17.9%	80.3	8.4%	70.7	8.6%
Head and face	6 169	9.3%	6 574	9.8%	55.4	5.8%	51.2	6.2%
Lower limbs	11 671	17.6%	11 925	17.7%	151.0	15.9%	134.7	16.4%
Multiple Locations	1 860	2.8%	1 491	2.2%	37.6	4.0%	24.8	3.0%
Neck	2 221	3.4%	2 345	3.5%	31.5	3.3%	27.2	3.3%
Systemic*	1 606	2.4%	1 392	2.1%	63.9	6.7%	51.9	6.3%
Trunk	3 276	5.0%	2 998	4.5%	109.9	11.6%	83.2	10.1%
Unspecified location	1 060	1.6%	1 211	1.8%	19.0	2.0%	22.2	2.7%
Upper limbs	13 723	20.8%	13 462	20.0%	229.6	24.1%	200.0	24.3%
Total	66 074	100.0%	67 194	100.0%	951.5	100.0%	823.3	100.0%

*Note: Systemic includes Psychological injuries

Statutory claims and payments by industry classification

Injury Industry	Number of accepted claims				Financial year costs			
	2019		2018		2019		2018	
	No.	%	No.	%	\$M	%	\$M	%
Accommodation and Food Services	4 230	6.4%	4 318	6.4%	38.7	4.1%	36.1	4.4%
Administrative and Support Services	2 114	3.2%	2 355	3.5%	35.9	3.8%	32.2	3.9%
Agriculture, Forestry and Fishing	2 195	3.3%	2 061	3.1%	37.5	3.9%	29.0	3.5%
Arts and Recreation Services	991	1.5%	1 000	1.5%	14.1	1.5%	11.0	1.3%
Construction	7 850	11.9%	8 849	13.2%	156.4	16.5%	139.4	16.8%
Education and Training	5 645	8.5%	5 587	8.3%	52.7	5.5%	48.4	5.9%
Electricity, Gas, Water and Waste Services	899	1.4%	956	1.4%	13.6	1.4%	12.0	1.5%
Financial and Insurance Services	410	0.6%	390	0.6%	6.0	0.6%	5.6	0.7%
Health Care and Social Assistance	9 814	14.9%	9 633	14.3%	124.1	13.1%	103.2	12.5%
Information Media and Telecommunications	311	0.5%	292	0.4%	3.1	0.3%	4.0	0.5%
Manufacturing	10 578	16.0%	11 466	17.2%	113.3	11.9%	101.7	12.4%
Mining	1 248	1.9%	1 132	1.7%	38.5	4.0%	35.4	4.3%
Other*	403	0.6%	357	0.5%	13.9	1.5%	11.2	1.4%
Other Services	2 284	3.5%	2 163	3.2%	32.9	3.5%	30.0	3.6%
Professional, Scientific and Technical Services	1 254	1.9%	1 203	1.8%	16.2	1.7%	13.8	1.7%
Public Administration and Safety	4 183	6.3%	3 903	5.8%	70.6	7.4%	55.8	6.8%
Rental, Hiring and Real Estate Services	797	1.2%	799	1.2%	12.8	1.3%	11.2	1.4%
Retail Trade	4 235	6.4%	4 237	6.3%	49.4	5.2%	40.0	4.9%
Transport, Postal and Warehousing	3 299	5.0%	3 185	4.7%	79.4	8.3%	63.5	7.7%
Wholesale Trade	3 334	5.0%	3 308	4.9%	42.4	4.5%	39.8	4.8%
Total	66 074	100.0%	67 194	100.0%	951.5	100.0%	823.3	100.0%

*Note: Other includes Household worker, WPII, Voluntary etc.

Common law claims and payments by injury nature								
Injury nature	Number of new common law claims				Financial year costs			
	2019		2018		2019		2018	
	No.	%	No.	%	\$M	%	\$M	%
Burns	21	0.8%	22	0.9%	2.7	0.7%	2.9	0.8%
Fractures	249	9.8%	226	9.3%	42.0	11.7%	43.8	11.8%
Intracranial injuries and injuries to nerves and spinal cord	18	0.7%	17	0.7%	7.7	2.1%	7.1	1.9%
Mental disorders	223	8.8%	222	9.2%	31.8	8.8%	36.1	9.7%
Musculoskeletal injuries and diseases	1 520	59.8%	1 462	60.3%	205.3	57.0%	216.5	58.0%
Nervous system and sense organ diseases	36	1.4%	43	1.8%	4.2	1.2%	5.8	1.6%
Other injuries and diseases	187	7.4%	164	6.8%	27.7	7.7%	23.5	6.3%
Respiratory system diseases	41	1.6%	36	1.5%	4.8	1.3%	3.0	0.8%
Skin and subcutaneous tissue diseases	7	0.3%	6	0.2%	1.2	0.3%	0.4	0.1%
Wounds, lacerations, amputations and internal organ damage	239	9.4%	226	9.3%	33.1	9.2%	33.5	9.0%
Total	2 541	100.0%	2 424	100.0%	360.5	100.0%	372.6	100.0%

Common law claims and payments by injury location								
Injury location	Number of new common law claims				Financial year costs			
	2019		2018		2019		2018	
	No.	%	No.	%	\$M	%	\$M	%
Back	699	27.4%	715	29.6%	112.5	31.3%	115.9	31.0%
Foot and toes	68	2.7%	46	1.9%	8.9	2.5%	9.8	2.6%
Hand and fingers	200	7.9%	190	7.8%	22.7	6.3%	24.2	6.5%
Head and face	76	3.0%	78	3.2%	14.6	4.0%	17.7	4.8%
Lower limbs	332	13.1%	295	12.2%	38.7	10.7%	44.4	11.9%
Multiple Locations	53	2.1%	43	1.8%	8.0	2.2%	7.3	2.0%
Neck	82	3.2%	87	3.6%	13.2	3.7%	15.0	4.0%
Systemic	241	9.5%	231	9.5%	32.9	9.1%	37.5	10.1%
Trunk	131	5.2%	117	4.8%	19.8	5.5%	17.0	4.6%
Unspecified location	26	1.0%	18	0.7%	5.4	1.5%	2.2	0.6%
Upper limbs	633	24.9%	604	24.9%	83.8	23.2%	81.6	21.9%
Total	2 541	100.0%	2 424	100.0%	360.5	100.0%	372.6	100.0%

Common law claims and payments by industry classification								
Injury Industry	Number of new common law claims				Financial year costs			
	2019		2018		2019		2018	
	No.	%	No.	%	\$M	%	\$M	%
Accommodation and Food Services	115	4.5%	122	5.0%	18.0	5.0%	19.9	5.3%
Administrative and Support Services	79	3.1%	71	2.9%	4.8	1.3%	9.6	2.6%
Agriculture, Forestry and Fishing	81	3.2%	78	3.2%	16.8	4.7%	10.3	2.8%
Arts and Recreation Services	30	1.2%	21	0.9%	4.6	1.3%	2.7	0.7%
Construction	400	15.7%	370	15.3%	65.6	18.2%	70.8	19.0%
Education and Training	91	3.6%	90	3.7%	10.9	3.0%	11.4	3.1%
Electricity, Gas, Water and Waste Services	42	1.7%	46	1.9%	10.6	2.9%	6.9	1.9%
Financial and Insurance Services	15	0.6%	13	0.5%	1.5	0.4%	1.9	0.5%
Health Care and Social Assistance	351	13.8%	320	13.2%	38.3	10.6%	40.0	10.7%
Information Media and Telecommunications	4	0.2%	15	0.6%	1.1	0.3%	1.2	0.3%
Manufacturing	395	15.5%	401	16.5%	55.4	15.4%	65.4	17.6%
Mining	113	4.4%	103	4.2%	23.7	6.6%	23.7	6.4%
Other	100	3.9%	106	4.4%	11.5	3.2%	10.1	2.7%
Other Services	64	2.5%	80	3.3%	13.8	3.8%	7.8	2.1%
Professional, Scientific and Technical Services	31	1.2%	29	1.2%	5.0	1.4%	3.8	1.0%
Public Administration and Safety	117	4.6%	104	4.3%	14.6	4.0%	17.6	4.7%
Rental, Hiring and Real Estate Services	29	1.1%	29	1.2%	4.0	1.1%	5.7	1.5%
Retail Trade	152	6.0%	141	5.8%	17.5	4.9%	17.5	4.7%
Transport, Postal and Warehousing	192	7.6%	154	6.4%	24.9	6.9%	26.9	7.2%
Wholesale Trade	140	5.6%	131	5.5%	17.9	5.0%	19.4	5.2%
Total	2 541	100.0%	2 424	100.0%	360.5	100.0%	372.6	100.0%

Statutory and common law payments

Payment type	2019		2018	
	\$M	% on gross	\$M	% on gross
Statutory claims				
Weekly Compensation	412.7	31.5%	344.2	28.8%
Medical/Rehabilitation	260.2	19.8%	226.4	18.9%
Lump sum				
Permanent impairment	99.0	7.5%	98.7	8.3%
Fatal lump sum	27.2	2.1%	18.3	1.5%
Latent onset lump sum	50.4	3.8%	43.6	3.6%
Hospital	89.1	6.8%	78.7	6.6%
The 2015 Statutory Adjustment Scheme	0.7	0.1%	3.1	0.3%
Other	12.2	0.9%	10.3	0.9%
Gross statutory payments	951.5	72.5%	823.3	68.9%
Common law claims				
Settlements	308.2	23.5%	317.3	26.5%
Legal and investigations	52.3	4.0%	55.3	4.6%
Gross common law payments	360.5	27.5%	372.6	31.1%
Total gross payments	1312.0	100.0%	1195.9	100.0%