

Statistics

STATUTORY CLAIMS AND PAYMENTS BY INJURY NATURE								
Injury nature	Number of accepted claims				Financial year costs			
	2021		2020		2021		2020	
	No.	%	No.	%	\$M	%	\$M	%
Burns	1,306	2.0%	1,355	2.2%	11.4	1.0%	10.1	0.9%
Fractures	5,426	8.3%	5,035	8.0%	158.6	13.7%	160.3	14.5%
Intracranial injuries and injuries to nerves and spinal cord	594	0.9%	341	0.5%	22.1	1.9%	17.6	1.6%
Mental disorders	1,724	2.6%	1,541	2.5%	104.7	9.1%	85.7	7.7%
Musculoskeletal injuries and diseases	36,160	55.3%	34,260	54.7%	552.5	47.7%	521.1	46.9%
Nervous system and sense organ diseases	1,345	2.1%	1,373	2.2%	25.1	2.2%	26.9	2.4%
Other injuries and diseases	5,572	8.5%	4,594	7.3%	133.9	11.6%	131.7	11.9%
Respiratory system diseases	336	0.5%	305	0.5%	51.6	4.5%	52.5	4.7%
Skin and subcutaneous tissue diseases	250	0.4%	299	0.5%	2.7	0.2%	2.3	0.2%
Wounds, lacerations, amputations and internal organ damage	12,695	19.4%	13,536	21.6%	93.8	8.1%	102.0	9.2%
Total	65,408	100.0%	62,639	100.0%	1,156.4	100.0%	1,110.2	100.0%

STATUTORY CLAIMS AND PAYMENTS BY INJURY LOCATION								
Injury location	Number of accepted claims				Financial year costs			
	2021		2020		2021		2020	
	No.	%	No.	%	\$M	%	\$M	%
Back	11,117	17.0%	10,594	16.9%	178.7	15.4%	171.1	15.4%
Foot and toes	2,122	3.2%	2,123	3.4%	27.6	2.4%	28.6	2.6%
Hand and fingers	10,653	16.3%	10,364	16.6%	88.7	7.7%	85.3	7.7%
Head and face	5,361	8.2%	5,480	8.7%	54.1	4.7%	59.4	5.3%
Lower limbs	11,938	18.3%	11,460	18.3%	177.7	15.4%	178.4	16.1%
Multiple locations	1,758	2.7%	1,780	2.8%	36.6	3.2%	37.7	3.4%
Neck	2,181	3.3%	2,118	3.4%	39.2	3.4%	39.0	3.5%
Systemic	2,066	3.2%	1,876	3.0%	112.8	9.8%	91.1	8.2%
Trunk	3,088	4.7%	2,935	4.7%	134.2	11.6%	135.1	12.2%
Unspecified location	1,075	1.6%	905	1.4%	26.5	2.3%	25.9	2.3%
Upper limbs	14,049	21.5%	13,004	20.8%	280.3	24.1%	258.6	23.3%
Total	65,408	100.0%	62,639	100.0%	1,156.4	100.0%	1,110.2	100.0%

STATUTORY CLAIMS AND PAYMENTS BY INDUSTRY CLASSIFICATION								
Injury Industry	Number of accepted claims				Financial year costs			
	2021		2020		2021		2020	
	No.	%	No.	%	\$M	%	\$M	%
Accommodation and Food Services	3,747	5.7%	3,749	6.0%	43.0	3.7%	48.0	4.3%
Administrative and Support Services	1,960	3.0%	2,001	3.2%	38.0	3.3%	35.5	3.2%
Agriculture, Forestry and Fishing	2,548	3.9%	2,268	3.6%	41.8	3.6%	36.8	3.3%
Arts and Recreation Services	872	1.3%	910	1.5%	12.4	1.1%	14.4	1.3%
Construction	7,521	11.5%	7,141	11.4%	172.5	15.0%	185.0	16.7%
Education and Training	5,581	8.5%	5,404	8.6%	68.6	5.9%	66.0	5.9%
Electricity, Gas, Water and Waste Services	829	1.3%	814	1.3%	15.6	1.3%	13.6	1.2%
Financial and Insurance Services	275	0.4%	381	0.6%	6.9	0.6%	7.7	0.7%
Health Care and Social Assistance	12,119	18.6%	10,439	16.7%	185.3	16.1%	143.0	12.9%
Information Media and Telecommunications	253	0.4%	162	0.3%	3.7	0.3%	4.0	0.4%
Manufacturing	9,611	14.7%	9,525	15.2%	147.2	12.8%	152.5	13.7%
Mining	1,141	1.7%	1,211	1.9%	49.6	4.3%	45.0	4.0%
Other	401	0.6%	335	0.5%	19.0	1.6%	12.2	1.1%
Other Services	2,064	3.2%	2,051	3.3%	36.3	3.1%	36.0	3.2%
Professional, Scientific and Technical Services	1,175	1.8%	1,171	1.9%	18.9	1.6%	19.9	1.8%
Public Administration and Safety	4,504	6.9%	4,410	7.0%	95.6	8.3%	88.8	8.0%
Rental, Hiring and Real Estate Services	661	1.0%	700	1.1%	11.6	1.0%	12.8	1.2%
Retail Trade	3,922	6.0%	3,895	6.2%	55.8	4.8%	52.8	4.8%
Transport, Postal and Warehousing	3,229	4.9%	3,056	4.9%	84.9	7.3%	85.2	7.7%
Wholesale Trade	2,995	4.6%	3,016	4.8%	49.7	4.3%	51.0	4.6%
Total	65,408	100.0%	62,639	100.0%	1,156.4	100.0%	1,110.2	100.0%

COMMON LAW CLAIMS AND PAYMENTS BY INJURY NATURE								
Injury nature	Number of new common law claims				Financial year costs			
	2021		2020		2021		2020	
	No.	%	No.	%	\$M	%	\$M	%
Burns	37	1.3%	23	0.8%	4.2	0.9%	2.7	0.6%
Fractures	260	9.0%	283	10.3%	53.9	11.1%	47.0	10.9%
Intracranial injuries and injuries to nerves and spinal cord	24	0.8%	17	0.6%	2.5	0.5%	5.2	1.2%
Mental disorders	298	10.3%	268	9.8%	57.4	11.7%	55.0	12.7%
Musculoskeletal injuries and diseases	1,759	60.5%	1,563	57.2%	269.6	55.3%	241.5	55.8%
Nervous system and sense organ diseases	39	1.3%	37	1.4%	7.1	1.5%	4.0	0.9%
Other injuries and diseases	179	6.2%	190	7.0%	29.5	6.1%	28.6	6.6%
Respiratory system diseases	52	1.8%	73	2.7%	21.3	4.4%	4.1	1.0%
Skin and subcutaneous tissue diseases	6	0.2%	4	0.1%	2.8	0.6%	0.3	0.1%
Wounds, lacerations, amputations and internal organ damage	249	8.6%	275	10.1%	38.3	7.9%	44.1	10.2%
Total	2,903	100.0%	2,733	100.0%	486.6	100.0%	432.5	100%

COMMON LAW CLAIMS AND PAYMENTS BY INJURY LOCATION								
Injury location	Number of new common law claims				Financial year costs			
	2021		2020		2021		2020	
	No.	%	No.	%	\$M	%	\$M	%
Back	800	27.7%	678	24.8%	131.1	26.9%	126.2	29.2%
Foot and toes	61	2.1%	81	3.0%	11.1	2.3%	12.7	2.9%
Hand and fingers	215	7.4%	200	7.3%	29.8	6.1%	23.2	5.4%
Head and face	110	3.8%	99	3.6%	18.7	3.8%	17.0	3.9%
Lower limbs	341	11.7%	366	13.4%	60.0	12.3%	57.9	13.4%
Multiple Locations	62	2.1%	62	2.3%	12.5	2.6%	10.3	2.4%
Neck	94	3.2%	94	3.4%	21.8	4.5%	17.4	4.0%
Systemic	308	10.6%	280	10.2%	59.9	12.3%	56.4	13.0%
Trunk	159	5.5%	160	5.9%	36.9	7.6%	16.3	3.8%
Unspecified location	27	0.9%	27	1.0%	4.7	1.0%	2.9	0.7%
Upper limbs	726	25.0%	686	25.1%	100.1	20.6%	92.2	21.3%
Total	2,903	100.0%	2,733	100.0%	486.6	100.0%	432.5	100.0%

COMMON LAW CLAIMS AND PAYMENTS BY INDUSTRY CLASSIFICATION								
Injury Industry	Number of new common law claims				Financial year costs			
	2021		2020		2021		2020	
	No.	%	No.	%	\$M	%	\$M	%
Accommodation and Food Services	158	5.4%	118	4.3%	17.6	3.6%	14.7	3.4%
Administrative and Support Services	88	3.0%	100	3.7%	11.7	2.4%	11.9	2.7%
Agriculture, Forestry and Fishing	79	2.7%	90	3.3%	12.6	2.6%	14.9	3.4%
Arts and Recreation Services	32	1.1%	48	1.7%	5.7	1.2%	7.4	1.7%
Construction	434	15.1%	429	15.7%	86.8	17.7%	82.5	19.1%
Education and Training	102	3.5%	81	3.0%	17.8	3.7%	10.6	2.5%
Electricity, Gas, Water and Waste Services	32	1.1%	30	1.1%	5.6	1.2%	4.3	1.0%
Financial and Insurance Services	6	0.2%	13	0.5%	0.9	0.2%	1.7	0.4%
Health Care and Social Assistance	367	12.6%	306	11.2%	52.7	10.8%	53.4	12.3%
Information Media and Telecommunications	7	0.2%	6	0.2%	1.0	0.2%	1.2	0.3%
Manufacturing	482	16.7%	454	16.6%	83.1	17.1%	68.8	15.9%
Mining	125	4.3%	96	3.5%	31.0	6.4%	31.1	7.2%
Other	108	3.7%	100	3.7%	16.4	3.4%	8.7	2.0%
Other Services	103	3.5%	90	3.3%	13.6	2.8%	11.1	2.6%
Professional, Scientific and Technical Services	34	1.2%	30	1.1%	4.4	0.9%	6.4	1.5%
Public Administration and Safety	161	5.5%	155	5.7%	28.6	5.9%	26.3	6.1%
Rental, Hiring and Real Estate Services	36	1.2%	37	1.3%	5.0	1.0%	7.2	1.7%
Retail Trade	185	6.4%	142	5.2%	27.4	5.6%	20.5	4.7%
Transport, Postal and Warehousing	214	7.4%	228	8.3%	35.9	7.4%	27.2	6.3%
Wholesale Trade	150	5.2%	180	6.6%	28.8	5.9%	22.6	5.2%
Total	2,903	100.0%	2,733	100.0%	486.6	100.0%	432.5	100.0%

STATUTORY AND COMMON LAW PAYMENTS				
Payment type	2021		2020	
	\$M	% on gross	\$M	% on gross
Statutory claims				
Weekly Compensation	520.2	31.7%	484.6	31.4%
Medical/Rehabilitation	299.6	18.2%	289.8	18.8%
Lump sum				
Permanent impairment	122.2	7.4%	116.7	7.6%
Fatal lump sum	15.1	0.9%	27.9	1.8%
Latent onset lump sum	93.0	5.7%	81.9	5.3%
Hospital	93.6	5.7%	96.5	6.3%
Statutory adjustments scheme	0.3	0.0%	0.2	0.0%
Other	12.4	0.8%	12.6	0.8%
Gross statutory payments	1,156.4	70.4%	1,110.2	72.0%
Common law claims				
Settlements	426.3	25.9%	374.5	24.3%
Legal and investigations				
Defendant	55.8	3.4%	55.3	3.5%
Plaintiff	4.5	0.3%	2.7	0.2%
Gross common law payments	486.6	29.6%	432.5	28.0%
Total gross payments	1,643.0	100.0%	1,542.7	100.0%