

## Statutory claims and payments by injury nature

Injury nature	Number of accepted claims				Financial year costs			
	2017 No.	%	2016 No.	%	2017 \$M	%	2016 \$M	%
Burns	1 475	2.2%	1 401	2.1%	9.9	1.0%	7.3	0.9%
Fractures	4 633	7.0%	4 379	6.7%	115.4	14.0%	104.1	13.5%
Intracranial injuries and injuries to nerves and spinal cord	384	0.6%	338	0.5%	22.5	3.0%	19.0	2.5%
Mental disorders	959	1.4%	944	1.4%	48.1	6.0%	46.0	6.0%
Musculoskeletal injuries and diseases	33 850	51.0%	34 046	52.1%	365.0	46.0%	364.5	47.3%
Nervous system and sense organ diseases	1 300	2.0%	1 250	1.9%	21.9	3.0%	21.8	2.8%
Other injuries and diseases	6 991	10.5%	6 186	9.5%	120.5	15.0%	116.6	15.1%
Respiratory system diseases	190	0.3%	207	0.3%	10.0	1.0%	12.9	1.7%
Skin and subcutaneous tissue diseases	258	0.4%	330	0.5%	1.8	0.0%	1.3	0.3%
Wounds, lacerations, amputations and internal organ damage	16 390	24.6%	16 221	25.0%	85.2	11.0%	76.4	9.9%
<b>Total</b>	<b>66 430</b>	<b>100.0%</b>	<b>65 302</b>	<b>100.0%</b>	<b>800.3</b>	<b>100.0%</b>	<b>769.9</b>	<b>100.0%</b>

## Statutory claims and payments by injury location

Injury location	Number of accepted claims				Financial year costs			
	2017 No.	%	2016 No.	%	2017 \$M	%	2016 \$M	%
Back	11 257	16.9%	11,466	17.6%	126.9	15.9%	123.4	16.0%
Foot and toes	2 241	3.4%	2,235	3.4%	19.7	2.5%	18.9	2.5%
Hand and fingers	12 148	18.3%	11,852	18.1%	68.1	8.5%	59.1	7.7%
Head and face	6 600	9.9%	6,283	9.6%	55.4	6.9%	52.9	6.9%
Lower limbs	11 517	17.3%	11,196	17.1%	128.3	16.0%	125.7	16.3%
Multiple Locations	1 752	2.6%	1,662	2.5%	29.8	3.7%	30.0	3.9%
Neck	2 383	3.6%	2,520	3.9%	28.2	3.5%	26.1	3.4%
Systemic	1 397	2.1%	1,332	2.0%	50.9	6.4%	49.5	6.4%
Trunk	2 952	4.4%	2,964	4.5%	80.9	10.1%	84.7	11.0%
Unspecified location	1 331	2.0%	1,235	1.9%	26.2	3.3%	15.2	2.0%
Upper limbs	12 852	19.5%	12,557	19.4%	185.9	23.2%	184.4	23.9%
<b>Total</b>	<b>66 430</b>	<b>100.0%</b>	<b>65 302</b>	<b>100.0%</b>	<b>800.3</b>	<b>100.0%</b>	<b>769.9</b>	<b>100.0%</b>

## Statutory claims and payments by industry classification

Injury industry	Number of accepted claims				Financial year costs			
	2017 No.	%	2016 No.	%	2017 \$M	%	2016 \$M	%
Accommodation and Food Services	4 479	6.7%	4 400	6.7%	38.6	4.8%	36.6	4.8%
Administrative and Support Services	2 205	3.3%	2 055	3.1%	30.0	3.7%	25.2	3.3%
Agriculture, Forestry and Fishing	2 135	3.2%	2 111	3.2%	31.3	3.9%	24.7	3.2%
Arts and Recreation Services	983	1.5%	909	1.4%	9.5	1.2%	9.7	1.3%
Construction	8 917	13.4%	8 410	12.9%	138.1	17.3%	137.3	17.8%
Education and Training	5 440	8.2%	5 292	8.1%	48.5	6.1%	44.0	5.7%
Electricity, Gas, Water and Waste Services	1 044	1.6%	1 019	1.6%	13.2	1.6%	15.3	2.0%
Financial and Insurance Services	393	0.6%	396	0.6%	6.5	0.8%	5.5	0.7%
Health Care and Social Assistance	9 353	14.1%	9 380	14.4%	98.9	12.4%	97.6	12.7%
Information Media and Telecommunications	377	0.6%	332	0.5%	3.1	0.4%	3.5	0.5%
Manufacturing	10 920	16.4%	10 738	16.4%	98.0	12.2%	98.3	12.8%
Mining	1 071	1.6%	1 090	1.7%	31.8	4.0%	27.2	3.5%
Other	340	0.5%	308	0.5%	10.2	1.3%	10.0	1.3%
Other Services	1 985	3.0%	2 017	3.1%	23.1	2.9%	21.8	2.8%
Professional, Scientific and Technical Services	1 264	1.9%	1 268	1.9%	16.5	2.1%	17.5	2.3%
Public Administration and Safety	3 633	5.5%	3 690	5.7%	53.3	6.7%	50.8	6.6%
Rental, Hiring and Real Estate Services	775	1.2%	807	1.2%	9.9	1.2%	9.8	1.3%
Retail Trade	4 429	6.7%	4 323	6.6%	36.7	4.6%	36.4	4.7%
Transport, Postal and Warehousing	3 449	5.2%	3 380	5.2%	67.6	8.4%	63.6	8.3%
Wholesale Trade	3 238	4.8%	3 377	5.2%	35.5	4.4%	35.1	4.4%
<b>Total</b>	<b>66 430</b>	<b>100.0%</b>	<b>65 302</b>	<b>100.0%</b>	<b>800.3</b>	<b>100.0%</b>	<b>769.9</b>	<b>100.0%</b>

Note: Other includes Household worker, WPIL, Voluntary, etc.

## Common law claims and payments by injury nature

Injury nature	Number of new common law claims				Financial year costs			
	2017 No.	%	2016 No.	%	2017 \$M	%	2016 \$M	%
Burns	19	0.8%	22	1.0%	5.3	1.4%	2.3	0.5%
Fractures	221	9.4%	195	9.1%	37.9	10.2%	46.0	10.9%
Intracranial injuries and injuries to nerves and spinal cord	23	1.0%	23	1.1%	13.3	3.6%	21.8	5.2%
Mental disorders	161	6.9%	165	7.7%	34.2	9.2%	39.9	9.5%
Musculoskeletal injuries and diseases	1 456	62.0%	1,343	62.6%	207.1	56.0%	224.6	53.5%
Nervous system and sense organ diseases	39	1.7%	32	1.5%	5.5	1.5%	5.8	1.4%
Other injuries and diseases	155	6.6%	144	6.7%	24.2	6.5%	36.3	8.6%
Respiratory system diseases	24	1.0%	27	1.3%	4.9	1.3%	2.5	0.6%
Skin and subcutaneous tissue diseases	2	0.1%	2	0.1%	0.5	0.1%	0.7	0.2%
Wounds, lacerations, amputations and internal organ damage	247	10.5%	194	8.9%	37.1	10.0%	40.2	9.6%
<b>Total</b>	<b>2 347</b>	<b>100.0%</b>	<b>2 147</b>	<b>100.0%</b>	<b>370.0</b>	<b>100.0%</b>	<b>420.1</b>	<b>100.0%</b>

## Common law claims and payments by injury location

Injury location	Number of new common law claims				Financial year costs			
	2017 No.	%	2016 No.	%	2017 \$M	%	2016 \$M	%
Back	729	31.1%	705	32.8%	110.7	29.9%	127.2	30.3%
Foot and toes	54	2.3%	48	2.2%	9.0	2.4%	13.2	3.1%
Hand and fingers	183	7.8%	157	7.3%	23.6	6.4%	26.3	6.3%
Head and face	76	3.2%	70	3.3%	21.5	5.8%	38.4	9.1%
Lower limbs	301	12.8%	240	11.2%	41.6	11.2%	50.6	12.0%
Multiple locations	49	2.1%	41	1.9%	9.1	2.5%	5.2	1.2%
Neck	82	3.5%	77	3.6%	18.1	4.9%	14.	3.3%
Systemic	166	7.1%	173	8.1%	36.8	9.9%	41.6	9.9%
Trunk	105	4.5%	93	4.3%	16.8	4.5%	13.5	3.2%
Unspecified location	16	0.7%	17	0.8%	1.7	0.5%	2.8	0.7%
Upper limbs	586	25.0%	526	24.5%	81.1	21.9%	87.3	20.9%
<b>Total</b>	<b>2 347</b>	<b>100.0%</b>	<b>2 147</b>	<b>100.0%</b>	<b>370.0</b>	<b>100.0%</b>	<b>420.1</b>	<b>100.0%</b>

## Common law claims and payments by industry classification

Injury industry	Number of new common law claims				Financial year costs			
	2017 No.	%	2016 No.	%	2017 \$M	%	2016 \$M	%
Accommodation and Food Services	146	6.2%	123	5.7%	16.0	4.3%	16.3	3.9%
Administrative and Support Services	68	2.9%	81	3.8%	11.0	3.0%	10.6	2.5%
Agriculture, Forestry and Fishing	62	2.6%	55	2.6%	12.4	3.4%	19.7	4.7%
Arts and Recreation Services	22	0.9%	15	0.7%	2.8	0.8%	3.1	0.7%
Construction	385	16.4%	366	17.0%	69.5	18.8%	94.7	22.5%
Education and Training	60	2.6%	61	2.8%	10.7	2.9%	11.2	2.7%
Electricity, Gas, Water and Waste Services	40	1.7%	33	1.5%	9.5	2.6%	5.4	1.3%
Financial and Insurance Services	11	0.5%	8	0.4%	0.4	0.1%	1.1	0.3%
Health Care and Social Assistance	263	11.2%	216	10.1%	31.2	8.4%	37.6	9.0%
Information Media and Telecommunications	8	0.3%	5	0.2%	0.9	0.2%	1.0	0.2%
Manufacturing	383	16.3%	355	16.5%	57.7	15.6%	59.6	14.2%
Mining	86	3.7%	109	5.1%	29.7	8.0%	37.1	8.8%
Other	84	3.6%	70	3.3%	13.1	3.5%	8.0	1.9%
Other Services	68	2.9%	75	3.5%	12.6	3.4%	14.3	3.4%
Professional, Scientific and Technical Services	24	1.0%	28	1.3%	4.2	1.1%	6.3	1.5%
Public Administration and Safety	86	3.7%	95	4.4%	13.8	3.7%	20.7	4.9%
Rental, Hiring and Real Estate Services	31	1.3%	22	1.0%	3.8	1.0%	4.9	1.2%
Retail Trade	169	7.2%	142	6.6%	22.8	6.2%	20.3	4.8%
Transport, Postal and Warehousing	225	9.6%	176	8.2%	30.0	8.1%	27.5	6.5%
Wholesale Trade	126	5.4%	112	5.3%	17.9	4.9%	20.7	5.0%
<b>Total</b>	<b>2 347</b>	<b>100.0%</b>	<b>2 147</b>	<b>100.0%</b>	<b>370.0</b>	<b>100.0%</b>	<b>420.1</b>	<b>100.0%</b>

## Statutory and common law payments

Payment type	2017 \$M	% of gross	2016 \$M	% of gross
<b>Statutory claims</b>				
Weekly compensation	314.4	26.9%	310.6	26.1%
Medical/Rehabilitation	206.2	17.6%	198.2	16.7%
Lump sum				
Permanent impairment	111.6	9.5%	100.8	8.5%
Fatal lump sum	24.0	2.1%	24.8	2.1%
Latent onset lump sum	46.5	4.0%	46.7	3.9%
Hospital	81.2	6.9%	75.7	6.4%
Statutory adjustments scheme	7.1	0.6%	3.8	0.3%
Other	9.3	0.8%	9.3	0.8%
<b>Gross statutory payments</b>	<b>800.3</b>	<b>68.4%</b>	<b>769.9</b>	<b>64.8%</b>
<b>Common law claims</b>				
Settlements	316.8	27.1%	355.1	29.8%
Legals and investigations				
Defendant	50.6	4.3%	60.9	5.1%
Plaintiff	2.6	0.2%	4.1	0.3%
<b>Gross common law payments</b>	<b>370.0</b>	<b>31.6%</b>	<b>420.1</b>	<b>35.2%</b>
<b>Total gross payments</b>	<b>1170.3</b>	<b>100.0%</b>	<b>1190.0</b>	<b>100%</b>