



Public Health Services Table of Costs

Effective 1 July 2026

Contents

Introduction	4
Purpose	4
Eligibility.....	4
Commencement	4
General Principles	4
Legislative Framework	4
Fee Review	5
Work Capacity Certification	5
Health Literacy	5
Rehabilitation and Return to Work	5
Insurer Liability	6
General Liability	6
Liability for Public Hospitalisation	6
Non-elective hospitalisation	6
Elective hospitalisation	6
Motor Accident Insurance Commission (MAIC)	6
Artificial Prosthesis	7
Emergency Department Services	7
Listed Hospital Emergency Departments	7
Emergency Department Fees	8
Emergency Department Definitions	8
Non-Listed Emergency Departments	9
Inpatient Services	9
Inpatient Fees.....	9
Small Hospitals – Group X Hospitals.....	9
Sub and Non-Acute Care – Non-X Hospitals	9
Acute Care – Non-X Hospitals.....	10
Hospital in the Home (HITH)	12
Outpatient Services	12
Transfers and Transport	12
Additional Services	13
Pharmaceuticals	13
Nursing services	13
Cast technicians/plaster orderlies.....	13
Private Patient Admissions	13
Invoicing	14
Item Numbers	14
Length of stay	15
Service Fee Dates	15
Minimum Invoice Requirements.....	15

Admitted Patients.....	15
Non-Admitted Patients (Outpatient/Emergency).....	15
Submission Requirements.....	15
Invoicing Timeframes	16
Other Services Not Listed.....	16
Information and Reporting	16
Medical Record Fees.....	16
Patient Records and Information Requests.....	16
Discharge summary report	16
Other reports and communications	16
Appendix A – Inpatient services hospital	17
Non-X Hospitals.....	17
Group X Hospitals.....	17
Appendix B – WorkCover DRG 12 item numbers	19

Introduction

Purpose

The Public Health Services Table of Costs sets out the maximum fees that are payable for public hospital services under the Queensland workers' compensation scheme.

It outlines:

- who is eligible for services
- what services are covered
- what insurers must pay
- what information public hospitals must provide.

Eligibility

The Public Health Services Table of Costs applies to services provided to workers who have an accepted workers' compensation claim and are treated as **public patients** under the care of a **public hospital doctor**.

It includes services provided in public hospital:

- emergency departments
- inpatient settings
- outpatient facilities.

This table of costs does not apply to:

- workers who elect to be treated as a **private patient** in a **private hospital** (fees for Private Hospital Services can be found on our [website](#))
- services provided in connection with common law claims which are charged under compensable third-party fees when treated in the public hospital sector.

Note: Fees for workers who receive treatment as a **private patient** in a **public hospital** are outlined in section *Private Patient Admissions* of this document.

Commencement

All services and fees outlined in this table of costs are effective from **1 July 2026**.

General Principles

Legislative Framework

The Public Health Services Table of Costs outlines fees payable for public hospital services provided to workers entitled to treatment under the [Workers' Compensation and Rehabilitation Act 2003 \(Old\)](#).

Under this legislation, the insurer is responsible for the payment of medical treatment and hospitalisation that the insurer considers reasonable for the management of an accepted injury or condition.

For the purposes of this table of costs, the **insurer** refers to WorkCover Queensland (WorkCover) or a licensed self-insurer.

A list of current self-insurers can be found on our [website](#).

Fee Review

Queensland Health provides data annually to the [National Hospital Cost Data Collection \(NHCDC\)](#). This data informs the Independent Health and Aged Care Pricing Authority (IHACPA) [National Efficient Price Determination](#) annual report, which is used to guide funding of public hospital services.

WorkCover reviews updates to the annual IHACPA report and may re-gazette the table of costs as appropriate. Insurers may also negotiate alternative funding arrangements with Queensland Health, including fixed annual agreements based on estimated hospital costs, outside of these tables of costs.

Work Capacity Certification

A current '[Work Capacity Certificate – workers' compensation](#)' must be in place to cover the period of service provision.

If a worker does not present with a valid work capacity certificate upon presentation to a public hospital facility, one may be issued by the emergency department or treating public hospital during the course of treatment or on discharge.

Under section 213(4) of the [Workers' Compensation and Rehabilitation Act 2003 \(Qld\)](#), a work capacity certificate must be issued **free of charge**. As such, no fee is payable for medical certification.

Where no valid certificate exists, the insurer may not cover the costs of medical treatment or hospitalisation.

For more information on work capacity certification, please visit our [website](#).

Health Literacy

Health literacy is about how:

- a worker accesses the relevant information about their health and healthcare
- a worker understands information about their health and healthcare
- they use the information to make informed decisions about their healthcare.

WorkCover embraces the Australian Commission on Safety and Quality in Health Care position on [Health Literacy](#) and the [National Safety and Quality Health Service \(NSQHS\) Standards](#).

WorkCover expects all providers who deliver services to Queensland workers to:

- make it easy for a worker to know where to go, what to do and how to find what is needed to improve their health and wellbeing, including information about their diagnosis, prognosis, processes, likely outcomes of possible tests and treatments and how prevent further injuries or illnesses
- make it easy for a worker to make better decisions about their health, wellbeing, and health care
- make it easy for a worker to manage their own health care, including treatment and medications
- help a worker to contribute to more effective decision-making and action about their own health care
- work in partnership with a worker so the worker can make informed and effective decisions
- help a worker reduce the risk of harm to themselves by providing thorough information that they can understand.

Supporting resources in relation to health literacy can be found on the [Australian Commission on Safety and Quality in Health Care website](#).

Rehabilitation and Return to Work

This table of costs is structured to promote the provision of timely, high-quality and clinically relevant public hospital services for injured workers, with the goal of supporting rehabilitation and return to work and/or independent functioning.

Public hospital services should facilitate recovery, promote functional improvement, and support participation in work, wherever possible.

Insurer Liability

General Liability

Payment of services outlined in this table of costs is subject to the worker having an entitlement to compensation under the [Workers' Compensation and Rehabilitation Act 2003 \(Qld\)](#).

Where a claim has been accepted, the insurer is responsible for the payment of medical treatment and hospitalisation that the insurer considers reasonable for the management of an accepted injury or condition.

This may include, but not limited to, the following services:

- medical treatment provided by public hospital doctors
- appropriate accommodation (shared ward or single room where clinically necessary)
- hospital hotel services (e.g., meals)
- nursing care
- pathology and diagnostic imaging
- theatre use, including consumables, intraoperative care, and surgical implants
- pharmaceutical and dressings (see [Pharmaceuticals](#) for more information)
- allied health services
- aids and appliances, including those required for effective discharge (may be loaned or provided, depending on the facility)
- discharge planning services and reporting
- clerical and administrative services.

Liability for Public Hospitalisation

The insurer's liability for public hospitalisation is outlined in sections 218 and 218A of the [Workers' Compensation and Rehabilitation Act 2003 \(Qld\)](#).

This includes the cost of the facility and medical treatment provided at the public hospital. The insurer must pay these costs whether public hospitalisation occurs at one time or at different times.

Non-elective hospitalisation

For non-elective hospitalisation, the insurer is liable for the cost of public hospitalisation for **up to four (4) days**.

For stays **longer than four (4) days**, the insurer is liable where continued hospitalisation is considered reasonable having regard to the worker's injury. In making this assessment, the insurer must have regard to the opinion of the worker's treating medical practitioner.

In many cases, non-elective hospitalisation occurs before a worker has lodged a claim. As such, the insurer may be required to make a retrospective assessment of the reasonableness of any stay **exceeding four (4) days**.

Elective hospitalisation

Elective hospitalisation means hospitalisation involving treatment or a procedure decided on by a worker or the worker's doctor that is of advantage to the worker but is not fundamental in the treatment of the worker's injury.

For elective hospitalisation, the insurer is liable only to the extent agreed to in advance between the insurer and the worker (or their representative) prior to the admission. This includes sub and non-acute care fees.

Motor Accident Insurance Commission (MAIC)

Under section 12(4) of the [Motor Accident Insurance Act 1994 \(Qld\)](#), a levy is paid to fund the cost of providing public hospital services and emergency services for people injured in motor vehicle accidents in Queensland. This applies to individuals who access these services as a result of their injuries and who are claimants, or potential claimants, under the compulsory third party (CTP) scheme.

Where these arrangements apply:

- the MAIC levy covers the cost of public hospital services for eligible persons injured in motor vehicle accidents
- this generally applies where a person is not at fault and the at fault vehicle is registered in Queensland
- the workers' compensation insurer is only liable for costs **not covered by the MAIC levy**.

The insurer may:

- decline payment of an invoice where the costs are covered under the [Motor Accident Insurance Act 1994 \(Qld\)](#)
- seek recovery of any payments made within the same financial year where it is subsequently identified that the costs are covered by the MAIC levy.

Artificial Prosthesis

For the provision of an artificial prosthesis (e.g., limb, arm or hand prosthetics), **prior approval** must be obtained from the insurer before prescription, supply or fitting.

Emergency Department Services

Listed Hospital Emergency Departments

The following listed hospitals are eligible to bill for emergency department services under this table of costs:

Atherton	Doomadgee	Mackay Base	Redcliffe
Ayr	Emerald	Mareeba District	Redland
Babinda	Gatton	Maryborough	Robina
Bamaga	Gladstone	Mater Hospital Springfield	Rockhampton Base
Beaudesert	Gold Coast University	Mater Misericordiae Public Adult	Roma
Biloela	Goondiwindi	Miles	Royal Brisbane & Women's
Blackwater	Gin Gin	Millmerran	Sarina
Boonah	Gympie	Moranbah	St George
Bowen	Hervey Bay	Mornington Island	Stanthorpe
Bundaberg	Ingham	Mossman	Sunshine Coast University
Caboolture	Innisfail	Mount Isa	Tara
Cairns Base	Ipswich	Mount Morgan	The Prince Charles Hospital
Caloundra	Palm Island (Joyce Palmer)	Murgon	Townsville
Charleville	Kingaroy	Nambour General	Thursday Island
Charters Towers	Kilcoy	Nanango	Toowoomba
Chinchilla	Queensland Children's Hospital	Normanton	Tully
Cherbourg	Laidley	Oakey	Warwick
Cloncurry	Logan	Princess Alexandra	Weipa
Cooktown	Longreach	Proserpine	Yarrabah (Gurriny Yealamucka)
Dalby Hospital	Maleny	QEII Jubilee	Yeppoon (Capricorn Coast)

Emergency Department Fees

Emergency department fees are determined based on the emergency episode and whether the worker was discharged or admitted to hospital.

The following fees are payable to listed hospital emergency departments only, and include radiology, pathology and pharmacy costs linked to the emergency department attendance.

Emergency Department Item No.	Service Category	Max Fee (excl. GST)
99810	Admitted/transferred triage 1	\$4,186
99811	Admitted/transferred triage 2	\$2,562
99812	Admitted/transferred triage 3	\$1,845
99813	Admitted/transferred triage 4	\$1,322
99814	Admitted/transferred triage 5	\$870
99815	Died	\$2,717
99816	Discharged triage 1	\$3,091
99817	Discharged triage 2	\$1,592
99818	Discharged triage 3	\$1,091
99819	Discharged triage 4	\$749
99820	Discharged triage 5	\$617
99821	Did Not Wait	\$323

Emergency Department Definitions

Term	Definition
Admitted patients	Those that are admitted to the hospital directly from the emergency department, including those admitted as same day patients. Admission follows a clinical decision based on specified criteria that requires same-day or overnight care or treatment. The admission/transfer can be to a public hospital or a patient's home (for hospital-in-the-home patients).
Did not wait	A patient was triaged and registered however the patient did not wait to complete full treatment until clinical or administrative discharge occurred.
Died	A patient was "dead on arrival" at the emergency department or died whilst still considered to be under the care of the emergency department and was not admitted to the hospital. The fee for this service includes preparation of the body and transfer to the morgue.
Discharged patients	Those discharged from the emergency department to home or to another facility of residence, other than an acute facility in a public hospital.
Transferred patients	Those sent from the emergency department to any other acute facility (public, private, interstate or overseas) for continuation of their admitted care and management.
Triage	The assigning of degrees of urgency to decide the order of treatment. The triage category indicates the urgency of the condition and is defined according to national standards with triage 1 being the most urgent and triage 5 being the least urgent. (1=Resuscitation, 5=Non-urgent).

Non-Listed Emergency Departments

Public hospitals not listed above are not eligible to bill emergency department services under this table of costs. Instead, emergency services conducted in a non-listed hospital must be billed in accordance with the [Medical Items Table of Costs](#).

If a patient receives emergency treatment at a non-listed hospital, and is admitted as an inpatient on the same day, the hospital may charge for:

- services conducted in the emergency department under the [Medical Items Table of Costs](#)
- inpatient services under the applicable fees in this table of costs.

For example:

- a patient attends Richmond Emergency, receives consultation, imaging, and treatment, before being admitted as an inpatient on the same day
- the non-listed hospital may bill:
 - relevant consultation, imaging and treatment fees using the [Medical Items Table of Costs](#), and
 - the applicable daily inpatient fee (item 99800) under this table of costs.
- Item 99800 can be billed on the same day as emergency visit, as this is considered the day of admission.

Inpatient Services

Inpatient Fees

Inpatient services are delivered across different hospital types, and fees are determined based on both the hospital classification and the type of care provided.

Public hospitals are classified as either:

- **Group X Hospitals (Small Hospitals)** – where all inpatient services are charged on a per day rate, regardless of care type
- **Non-X Hospitals** – where fees depend on the type of care provided (e.g., acute or sub and non-acute care)
- **Hospital in the Home (HITH) services** – where services are charged on a per day rate.

A list of all Queensland Health hospitals, their classification and assigned hospital code can be found in [Appendix A](#).

The following sections outline the applicable fees for each hospital classification.

Small Hospitals – Group X Hospitals

These facilities are smaller public hospitals in rural and remote areas, where inpatient services are charged at a **fixed per day rate**, regardless of diagnosis or type of care provided.

For all inpatient admissions, the total fee is calculated by multiplying the **number of days of stay** by the **day rate** below:

Small Hospital (Group X) Item No.	Service Category	Max Fee (excl. GST)
99800	Small Hospital – Group X	\$3,464 per day

Sub and Non-Acute Care – Non-X Hospitals

Some types of inpatient care are not classified acute, including rehabilitation, palliative care, and maintenance care.

In non-X hospitals, these sub and non-acute services are charged on a **per day basis**.

For each admission, the total fee is calculated by multiplying the **number of days of stay** by the applicable **day rate** below:

Sub and Non-Acute (Non-X) Item No.	Service Category	Max Fee (excl. GST)
99801	Maintenance	\$1,119 per day
99802	Rehabilitation – Same Day	\$1,151 per day
99803	Rehabilitation – Overnight	\$1,682 per day
99804	Palliative	\$1,342 per day

Acute Care – Non-X Hospitals

Acute care fees for Non-X hospitals are calculated using a case-mix model, where the total cost of an admission is determined by:

- Base rate
- Diagnosis Related Group (DRG) price weight – reflecting the diagnosis and clinical complexity; and,
- Length of stay (LOS) – compared to average length of stay for that DRG.

The **QHEALTH Acute Inpatient Cost Calculator** is available to assist in determining the acute inpatient fees using the methodology outlined below. The calculator can be found on our [website](#).

Base Rate

Hospital Group	Base rate
Non-X Hospitals	\$7,752

Diagnosis Related Groups (DRGs)

Each DRG has an associated price weight, published by the IHACPA. The DRG price weight reflects the relative cost of treating a patient within that category.

All relevant DRG codes have been allocated a WorkCover DRG Item Number (See [Appendix B](#)).

Length of Stay (LOS)

Each DRG has an expected LOS range, based on the average LOS (ALOS) and defined by lower and upper bounds.

Where a patient's LOS falls within this expected range (inlier bounds), the total fee is:

$$\text{Total admission fee} = \text{DRG price weight} \times \text{Base rate}$$

Example:

DRG	Description	ALOS	Inlier bounds		Inlier Price Weight
			Lower bound	Upper bound	
I75B	Injuries to shoulder, arm, elbow, knee, leg and ankle, intermediate complexity	2.3	1	7	0.5422

A patient with DRG I75B is admitted for 3 days (within the inlier bounds):

$$\begin{aligned} \text{Total admission fee} &= 0.5422 \times \$7752 \\ &= \$4,203 \end{aligned}$$

Trim Points

Where the LOS falls outside the expected range for the DRG, adjustments are applied using trim points.

Trim points are calculated from the ALOS for each DRG:

- Low trim point = ALOS ÷ 3
- High trim point = ALOS × 3
- Extra high trim point = ALOS × 4.5

All trim points are rounded to the nearest whole number.

Example:

The ALOS for DRG I75B is 2.3 days.

Low trim point = $2.3 \div 3$
= 1 day

High trim point = $2.3 \text{ days} \times 3$
= 7 days

Extra high trim point = 2.3×4.5
= 10 days

Long Stay Adjustments

Where LOS exceeds the high trim point, additional days are charged using a per day rate using the following calculation:

Total admission fee = Inlier fee + [(Actual LOS – High trim point) × Long or extra-long stay day rate]

Long stay per day rates

Hospital Group	DRG	Long stay per day fee
Non-X Hospitals	Medical	\$2,203
Non-X Hospitals	Intervention	\$2,896

Extra-long stay per day rates

Hospital Group	Extra-long stay fee
Non-X Hospitals	\$1023

Example:

A patient with I75B is admitted for 9 days. This falls outside the expected ALOS range (7 days) and within the high trim point range. Therefore:

Total admission fee = Inlier fee + [(Actual LOS – High trim point) × Medical long stay day rate]
 = \$4,203 + [(9 – 7 days) × \$2203]
 = \$8,609

Short stay adjustments

Where LOS falls below the low trim point, the total admission fee equals the lesser of either:

- Inlier fee, or
- (Actual LOS ÷ Low trim point) x Inlier fee

However, the total fee cannot equal less than 75% of the inlier fee.

Hospital in the Home (HITH)

Hospital in the Home (HITH) is the provision of care (including acute, palliative, mental health and rehabilitation services) in a patient's home or other suitable environment.

Patients are classified as hospital inpatients and remain under the care of their treating hospital doctor. Care may be delivered by nursing, medical and/or allied health staff, with additional home supports arranged as required. HITH is an alternative to an inpatient hospital stay and requires voluntary participation by the worker, with agreement from both the patient and insurer, and **prior approval** for home-based care.

Charges for HITH services are applied on a per day basis. The total fee is calculated by multiplying the **number of days of service** by the **day rate** below:

WorkCover Item No.	Description	Max Fee (excl. GST)
99806	Hospital in the home	\$2,603

Outpatient Services

Public hospital outpatient services must be billed in accordance with the relevant tables of costs for **medical practitioners** and **allied health providers** for service provided. These tables of costs are available on the [Fees](#) page of our website.

Where a service is not listed in a relevant table of costs, **prior approval must be obtained from the insurer**.

A charge applies to each occasion of service. There may be instances where multiple services are provided on the same day for a single condition (e.g. physiotherapy and psychology consultations). In such cases, each service is to be billed separately.

Prior insurer approval may be required for more than one consultation with the same provider on the same day. Reference should be made to the applicable table of costs for further guidance.

Transfers and Transport

Transfers to and from hospital facilities, including escort, paramedic, and ambulance fees, must be charged under the following item number:

WorkCover Item No.	Description	Max Fee (excl. GST)
99805	Queensland Health Inter-facility Transfer / Escort Cost	As charged

Note: The Workers' Compensation Regulator's Queensland Ambulance Service grant covers pre-hospital care but does not cover inter-facility transfers.

Exclusions

- This item does not cover transportation from a hospital to a patient's home.

Additional Services

Pharmaceuticals

Patients who require prescription medication must be issued with a prescription and directed to obtain the medication from a private pharmacy, not a public hospital pharmacy. Hospitals and insurers must ensure patients are aware of this requirement.

If a public hospital pharmacy dispenses medication in error and the patient is charged, the insurer may reimburse the patient.

An exception applies where a patient is prescribed a restricted medication that is only available through a hospital pharmacy (e.g., certain intravenous medications or those supplied under a special access scheme). In these circumstances, the hospital may claim the cost from the insurer.

Nursing services

Emergency and outpatient nursing services must be billed in accordance with the [Nursing Services Table of Costs](#).

Inpatient nursing services are included in the relevant inpatient fees and cannot be billed separately.

Cast technicians/plaster orderlies

Cast technicians who provide outpatient services must charge for the consultation and incidentals using the applicable item numbers below:

WorkCover Item No.	Description	Max Fee (excl. GST)
99822	Cast technician consultation	\$118
99823	Cast technician incidentals	Short Arm - \$53 Long Arm - \$107 Short Leg - \$63 Long Leg - \$185

CASTING services provided in an emergency department or inpatient setting are included in the relevant fees and cannot be billed separately.

Cast technician and incidental fees can only be billed if the treating technician holds a Certificate IV in Cast Technology (HLT41412 or HLT41407), issued prior to 13 June 2017, or a Diploma of Orthopaedic Technology ([HLT57821](#)).

Private Patient Admissions

The item numbers and fees below may be billed by a public hospital where its facilities are used by a private specialist to deliver specialised treatment that is not otherwise available (e.g. bone marrow transplant).

In these circumstances, the public hospital will invoice the applicable facility fee below, which includes accommodation, room and incidental charges, while the private specialist will invoice separately for their professional services.

Facility fees are charged on a per day basis.

Single room

WorkCover Item No.	Description	Max Fee (excl. GST)
1000189	Gen Private Workers' Comp Qld	\$1,896
1000190	Gen Private Workers' Comp Qld - SD	\$1,313
1000191	Gen Private Workers' Comp Qld - Hospital in the Home	\$1,551

Shared room

WorkCover Item No.	Description	Max Fee (excl. GST)
1000192	Gen Shared Workers' Comp Qld	\$1,896
1000193	Gen Shared Workers' Comp Qld - SD	\$1,313
1000194	Gen Shared Workers' Compensation Coronary Care Unit	\$5,087
1000195	Gen Shared Workers' Compensation Coronary Care Unit - SD	\$4,795
1000196	Gen Shared Workers' Compensation Intensive Care Unit	\$7,604
1000197	Gen Shared Workers' Compensation Intensive Care Unit- SD	\$7,081
1000198	Gen Shared Workers' Compensation Rehabilitation	\$1,587
1000199	Gen Shared Workers' Compensation Rehabilitation - SD	\$1,376
1000200	Gen Shared Workers' Comp Qld - Hospital in the Home	\$1,551

Private Long Stay

WorkCover Item No.	Description	Max Fee (excl. GST)
1000201	Gen Shared Workers' Compensation Long Stay	\$1,501
1000202	Gen Shared Workers' Compensation Long Stay - SD	\$1,286

Theatre Fees

WorkCover Item No.	Description	Max Fee (excl. GST)
1000203	Admitted compensable private patient operating room =< 1 hour*	\$1,382
1000204	Admitted compensable private patient operating room > 1 hour*	\$3,473

*Fee excludes bed fee and surgically implanted prosthesis.

Invoicing

Item Numbers

All invoices must include item numbers relevant to the service provided, presented as:

- the applicable WorkCover item number
- the corresponding **hospital code** ([Appendix A](#)).

These are combined to create a single invoicing code.

Examples:

- Emergency department services: Discharged triage 3 (99818) at Princess Alexandra Hospital (011) → 99818011
- Small hospital admission: Small Hospital – Group X (99800) at Biloela Hospital (133) → 99800133
- Sub and non-acute care: Rehabilitation – Same Day (99802) at Gold Coast University Hospital (936) → 99802936
- Acute care: DRG I75B (99380) at Innisfail Hospital (222) → 99380222
- HITH: Hospital in the home (99806) at Redcliffe Hospital (016) → 99806016.

Length of stay

Length of stay must be included on an inpatient admission invoice and is calculated by:

- date of separation (discharge) minus date of admission
- exclusion of all leave days – an overnight absence from hospital (e.g., weekend, Christmas leave), including the day the patient went on leave.

Additional rules:

- a day is counted from midnight to 23:59 hours and includes partial days
- same-day admissions (patient admitted and discharged on the same day) are counted as one (1) day.

Service Fee Dates

Fees must reflect the date the service was provided, not the invoice date.

Where treatment spans across a fee change period:

- invoices should be raised at discharge
- fees are based on the date of discharge.

Minimum Invoice Requirements

Admitted Patients

Invoices must include:

- patient details (name, date of birth, address, UR number)
- claim details (claim number if known, date of injury, employer, insurer)
- hospital details (hospital and category)
- admission details (admission date, discharge date, length of stay)
- clinical coding (AR-DRG, ICD-10-AM diagnosis and procedure descriptions)
- description of services
- WorkCover item number(s)
- total cost.

Non-Admitted Patients (Outpatient/Emergency)

Invoices must include:

- patient details (name, date of birth, address, UR number)
- claim details (claim number if known, date of injury, employer, insurer)
- hospital details (hospital and category)
- service details (date, clinic type, treatment description, injury details)
- WorkCover item number(s)
- total cost.

Submission Requirements

WorkCover will only accept invoices submitted electronically via:

- B2B/CSV file transfer
- Create Invoice Online (Hospital & Health Services only).

Self-insurers may accept paper-based invoices.

Invoicing Timeframes

Public hospitals are not strictly bound by standard 60-day invoicing requirements. Invoices should be assessed with consideration of the claim and treatment circumstances.

Other Services Not Listed

Where a service is not included in the tables of costs, the hospital must:

- seek prior approval from the insurer
- agree on costs before providing the service.

Information and Reporting

Medical Record Fees

Medical records requested by an insurer can be billed using the following item number and applicable fees:

WorkCover Item No.	Description	Max Fee (excl. GST)
400039	Application fee	\$95
	Processing fee	\$13 per 15 mins
	Copies of x-ray (film)	\$32
	Copies of photograph or audiotape	\$14
	Copies of videotape or CD-ROM	\$36
	PACS - Initial imaging study on CD media	\$152
	PACS - Second and subsequent imaging study on CD media	\$14 per study
	Copying charge (A4 black and white only)	\$0.51 per page

Patient Records and Information Requests

Requests for patient records and information must be directed to the relevant Information Access contact for the hospital attended by the worker.

A list of Queensland Health Information Access Unit contacts is available [here](#).

If a hospital requires a signed authority from a worker to permit the release of medical records, the hospital may request an authority from the insurer. The insurer is permitted to provide the signature by email or facsimile.

Discharge summary report

Public hospital inpatient discharge summary reports are included in the cost of hospitalisation and cannot be billed separately.

Other reports and communications

The insurer may request a detailed report on the worker's condition from the treating provider **within ten (10) working days** of receiving the request for information. Payment for such reports will be made in accordance with the relevant table of costs, as published on our [website](#).

Other reports or communication requested by the insurer must also be billed in accordance with the relevant tables of costs for service provided.

Appendix A – Inpatient services hospital

Non-X Hospitals

Hospital	Code	Hospital	Code	Hospital	Code
Atherton	211	Logan	029	Redcliffe	016
Beaudesert	041	Mackay	172	Redland	028
Bundaberg	062	Mareeba	223	Ripley Specialised Inpatient Services	034
Caboolture	030	Maryborough	071	Robina	934
Cairns	214	Mater General	001	Rockhampton	141
Caloundra	043	Mater Hospital Springfield	035	Royal Brisbane & Women's	201
Dalby	092	Mater Mothers	003	Sunshine Coast University	032
Gladstone	136	Mount Isa	246	Surgical Treatment and Rehabilitation Service	033
Gold Coast University	936	Nambour	049	Toowoomba	104
Gympie	068	Prince Charles	004	Townsville	200
Hervey Bay	069	Princess Alexandra	011	Warwick	105
Innisfail	222	Proserpine	174		
Ipswich	015	QE II	022		
Kingaroy	070	Queensland Children's Hospital	202		

Group X Hospitals

Hospital	Code	Hospital	Code	Hospital	Code
Alpha	131	Biloela	133	Clermont	171
Aramac	151	Boonah	042	Cloncurry	243
Augathella	111	Boulia	154	Collinsville	194
Aurukun	230	Bowen	192	Cooktown	216
Ayr	191	Burketown	241	Croydon	217
Babinda	212	Camooweal	242	Cunnamulla	113
Bamaga	213	Charleville	112	Dajarra	251
Baralaba	132	Charters Towers	193	Dirranbandi	114
Barcaldine	152	Cherbourg	063	Doomadgee	252
Biggenden	061	Childers	064	Dunwich	025
Blackwater	134	Chillagoe	215	Dysart	176
Blackall	153	Chinchilla	091	Eidsvold	065

Hospital	Code	Hospital	Code	Hospital	Code
Esk	044	Lockhart River	233	Richmond	248
Forsayth	218	Longreach	156	Roma	119
Gatton	045	Maleny	048	Sarina	175
Gayndah	066	Miles	097	Springsure	142
Georgetown	219	Millmerran	098	St George	120
Gin Gin	067	Mitchell	116	Stanthorpe	100
Goondiwindi	093	Monto	072	Surat	121
Gordonvale	220	Moranbah	173	Tambo	158
Herberton	221	Mornington Island	249	Tara	101
Home Hill	195	Mossman	224	Taroom	102
Hopevale	231	Mount Morgan	139	Texas	103
Hughenden	244	Mount Perry	073	Theodore	143
Ingham	196	Moura	140	Thursday Island	226
Inglewood	094	Mundubbera	074	Tully	227
Injune	115	Mungindi	117	Weipa	228
Isisford	160	Murgon	075	Winton	159
Jandowae	095	Muttaburra	157	Wondai	077
Julia Creek	245	Nanango	076	Woorabinda	145
Jundah	155	Normanton	247	Wujal Wujal	232
Karumba	250	Oakey	099	Yarrabah (Gurriny Yealamucka)	229
Kilcoy	046	Palm Island (Joyce Palmer Health Service)	197	Yeppoon (Capricorn Coast)	144
Kowanyama	253	Pormpuraaw	254		
Laidley	047	Quilpie	118		

Appendix B – WorkCover DRG 12 item numbers

Type: M = Medical; I = Intervention

DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type
A13A	1000122	I	B68A	99043	M	C05Z	99076	I	D62B	99921	M
A13B	1000123	I	B68B	99044	M	C10Z	99077	I	D63A	99922	M
A14A	1000124	I	B69A	99050	M	C11Z	99078	I	D63B	99923	M
A14B	1000125	I	B69B	99051	M	C12A	1000141	I	D64A	1000020	M
A14C	1000126	I	B70A	99052	M	C12B	1000142	I	D64B	1000021	M
A15A	1000127	I	B70B	99053	M	C13Z	99080	I	D65A	1000022	M
A15B	1000128	I	B70C	99054	M	C14A	1000015	I	D65B	1000023	M
A15C	1000129	I	B70D	99055	M	C14B	1000016	I	D66A	99116	M
A40Z	1000130	I	B71A	99056	M	C15A	1000216	I	D66B	99117	M
B01Z	1000131	I	B71B	99057	M	C15B	1000217	I	D67A	99118	M
B02A	99020	I	B72A	1000134	M	C16Z	99688	I	D67B	99119	M
B02B	99021	I	B72B	99058	M	C60A	99086	M	E01A	99120	I
B02C	99022	I	B73A	99059	M	C60B	99087	M	E01B	99121	I
B03A	99023	I	B73B	1000135	M	C61A	99689	M	E01C	1000024	I
B03B	99024	I	B74A	99681	M	C61B	99690	M	E02A	99122	I
B03C	1000003	I	B74B	99682	M	C61C	1000302	M	E02B	99123	I
B04A	99025	I	B75Z	99062	M	C62A	99907	M	E02C	99124	I
B04B	99026	I	B76A	99063	M	C62B	99908	M	E03Z	1000145	I
B04C	1000004	I	B76B	99064	M	C63A	99909	M	E40A	99694	I
B05Z	99027	I	B77A	1000007	M	C63B	99910	M	E40B	99695	I
B06A	99028	I	B77B	1000008	M	D01Z	99092	I	E41A	99926	I
B06B	99029	I	B78A	99066	M	D02A	99093	I	E41B	99927	I
B06C	99897	I	B78B	99067	M	D02B	99094	I	E42A	99699	I
B07A	99030	I	B78C	99903	M	D02C	1000218	I	E42B	99697	I
B07B	99031	I	B79A	99683	M	D03A	1000143	I	E42C	99698	I
B08A	500520	I	B79B	99684	M	D03B	1000144	I	E60A	99127	M
B08B	500521	I	B80A	99904	M	D04A	1000018	I	E60B	99128	M
B40Z	99032	I	B80B	99905	M	D04B	1000019	I	E61A	99129	M
B41A	1000132	I	B81A	99070	M	D05Z	99099	I	E61B	99130	M
B41B	1000133	I	B81B	99071	M	D06Z	99100	I	E62A	99131	M
B42A	99679	I	B82A	99685	M	D10Z	99102	I	E62B	99132	M
B42B	99680	I	B82B	99686	M	D11Z	99103	I	E63A	1000025	M
B42C	99034	I	B82C	99687	M	D12A	99912	I	E63B	1000026	M
B62Z	99035	M	B83A	1000136	M	D12B	99913	I	E64A	99718	M
B63A	99036	M	B83B	1000137	M	D13Z	99105	I	E64B	99700	M
B63B	99037	M	B83C	1000138	M	D14A	99914	I	E65A	99136	M
B64A	99038	M	C01A	1000300	I	D14B	99915	I	E65B	99137	M
B64B	1000005	M	C01B	1000301	I	D15Z	99692	I	E66A	99138	M
B65Z	1000006	M	C02A	1000139	I	D40Z	99107	I	E66B	99139	M
B66A	99039	M	C02B	1000140	I	D60A	99108	M	E67A	99141	M
B66B	99040	M	C03A	1000011	I	D60B	99109	M	E67B	99142	M
B67A	99041	M	C03B	1000012	I	D61A	99917	M	E68A	99701	M
B67B	99898	M	C04A	1000013	I	D61B	99918	M	E68B	99702	M
B67C	99899	M	C04B	1000014	I	D62A	99920	M	E69A	99144	M



DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type
E69B	99145	M	F14C	99185	I	F73B	99224	M	G67A	99274	M
E70A	99147	M	F17A	1000030	I	F74A	99937	M	G67B	99275	M
E70B	99148	M	F17B	1000031	I	F74B	99938	M	G70A	99279	M
E71A	99149	M	F18Z	1000148	I	F75A	99226	M	G70B	99280	M
E71B	99150	M	F19A	99932	I	F75B	99227	M	G70C	99942	M
E72Z	99152	M	F19B	99933	I	F76A	99732	M	H01A	99281	I
E73A	99153	M	F20Z	99191	I	F76B	99733	M	H01B	99282	I
E73B	99154	M	F21A	99192	I	G01A	99229	I	H01C	1000042	I
E73C	99155	M	F21B	99193	I	G01B	99230	I	H02A	99283	I
E74A	99156	M	F21C	1000032	I	G01C	1000038	I	H02B	99284	I
E74B	99157	M	F22Z	1000149	I	G02A	99231	I	H02C	1000154	I
E75A	99159	M	F23Z	1000150	I	G02B	99232	I	H05A	99286	I
E75B	99160	M	F24A	1000151	I	G02C	1000039	I	H05B	99287	I
E76A	1000220	M	F24B	1000152	I	G03A	99233	I	H05C	1000155	I
E76B	1000221	M	F25A	500522	I	G03B	99234	I	H06A	99748	I
E77A	99929	M	F25B	500523	I	G03C	99235	I	H06B	99749	I
E77B	99930	M	F40A	99722	I	G04A	99236	I	H06C	1000043	I
F01A	99162	I	F40B	99723	I	G04B	99237	I	H07A	99289	I
F01B	99163	I	F41A	99195	I	G04C	99238	I	H07B	99290	I
F02Z	99164	I	F41B	99196	I	G05A	99239	I	H07C	1000044	I
F03A	99704	I	F42A	99197	I	G05B	99240	I	H08A	99291	I
F03B	99705	I	F42B	99198	I	G06Z	99241	I	H08B	99292	I
F04A	99166	I	F43A	1000033	I	G07A	99243	I	H09Z	1000156	I
F04B	99167	I	F43B	1000034	I	G07B	99243	I	H60A	99299	M
F04C	1000027	I	F60A	99199	M	G10A	99735	I	H60B	99300	M
F05A	99168	I	F60B	99200	M	G10B	99736	I	H60C	99301	M
F05B	99169	I	F61A	99726	M	G11A	1000040	I	H61A	99302	M
F06A	99170	I	F61B	99727	M	G11B	1000041	I	H61B	99303	M
F06B	99171	I	F62A	99203	M	G12A	99250	I	H62A	99304	M
F06C	1000147	I	F62B	99204	M	G12B	99251	I	H62B	99305	M
F07A	99172	I	F62C	99934	M	G12C	99738	I	H63A	99306	M
F07B	99173	I	F63A	99205	M	G13Z	500524	I	H63B	99307	M
F07C	1000222	I	F63B	99206	M	G46A	99260	I	H63C	99945	M
F08A	99174	I	F64A	99728	M	G46B	99261	I	H64A	99308	M
F08B	99175	I	F64B	99729	M	G47A	99739	I	H64B	99309	M
F08C	1000029	I	F64C	1000035	M	G47B	99740	I	H65A	1000157	M
F09A	99176	I	F65A	99208	M	G47C	99741	I	H65B	1000158	M
F09B	99177	I	F65B	99209	M	G48A	99742	I	H65C	1000159	M
F10A	99708	I	F66A	99210	M	G48B	99743	I	I01A	99754	I
F10B	99709	I	F66B	99211	M	G60A	99263	M	I01B	99755	I
F11A	99179	I	F67A	99212	M	G60B	99264	M	I02A	99311	I
F11B	99180	I	F67B	99213	M	G61A	99265	M	I02B	99312	I
F12A	99710	I	F68Z	99935	M	G61B	99266	M	I02C	1000046	I
F12B	99711	I	F69A	99215	M	G64Z	1000234	M	I03A	99313	I
F13A	99712	I	F69B	99216	M	G65A	99270	M	I03B	99314	I
F13B	99713	I	F72A	99221	M	G65B	99271	M	I04A	99756	I
F14A	99183	I	F72B	99222	M	G66A	99940	M	I04B	99757	I
F14B	99184	I	F73A	99223	M	G66B	99941	M	I05A	99758	I

DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type
I05B	99759	I	I33A	1000163	I	J10B	1000063	I	K62B	99432	M
I06Z	99318	I	I33B	1000164	I	J11A	1000064	I	K62C	99964	M
I07Z	99319	I	I60Z	99350	M	J11B	1000065	I	K63A	99853	M
I08A	99320	I	I61Z	1000223	M	J12A	99399	I	K63B	99854	M
I08B	99321	I	I63A	99773	M	J12B	99400	I	K64A	99435	M
I08C	1000160	I	I63B	99774	M	J13A	99402	I	K64B	99436	M
I09A	99322	I	I64A	99353	M	J13B	99403	I	L02A	99437	I
I09B	99323	I	I64B	99354	M	J14Z	99404	I	L02B	99438	I
I09C	1000047	I	I65A	99355	M	J60A	99405	M	L03A	99439	I
I10A	99324	I	I65B	99356	M	J60B	99406	M	L03B	99440	I
I10B	99325	I	I66A	99357	M	J60C	99780	M	L03C	99855	I
I11Z	99326	I	I66B	99358	M	J62A	99407	M	L04A	99441	I
I12A	99327	I	I67A	99359	M	J62B	99408	M	L04B	99442	I
I12B	99328	I	I67B	99360	M	J63Z	1000224	M	L04C	99443	I
I12C	99329	I	I68A	99361	M	J64A	99410	M	L05A	99444	I
I13A	99330	I	I68B	99362	M	J64B	99411	M	L05B	99445	I
I13B	99331	I	I69A	99364	M	J65A	99412	M	L06A	99446	I
I13C	99947	I	I69B	99365	M	J65B	99413	M	L06B	99447	I
I15Z	99334	I	I71A	99368	M	J67A	99415	M	L06C	1000071	I
I16Z	99335	I	I71B	99369	M	J67B	99416	M	L07A	99448	I
I17A	99760	I	I72A	99371	M	J68A	99417	M	L07B	99449	I
I17B	99761	I	I72B	99372	M	J68B	99783	M	L08Z	1000227	I
I18A	1000050	I	I73A	99373	M	J69A	99785	M	L09A	99452	I
I18B	1000051	I	I73B	99374	M	J69B	99786	M	L09B	99453	I
I19A	99762	I	I74A	99950	M	K01A	99788	I	L09C	99454	I
I19B	99763	I	I74B	99951	M	K01B	99789	I	L10A	1000172	I
I20A	1000052	I	I75A	99379	M	K01C	1000066	I	L10B	1000173	I
I20B	1000053	I	I75B	99380	M	K02Z	1000169	I	L43A	1000228	I
I21A	1000161	I	I75C	1000166	M	K03Z	99956	I	L43B	1000229	I
I21B	1000162	I	I76A	99382	M	K05A	99793	I	L44A	1000230	I
I23A	1000054	I	I76B	99383	M	K05B	99794	I	L44B	1000231	I
I23B	1000055	I	I77A	99385	M	K06A	99795	I	L60A	99458	M
I24A	1000056	I	I77B	99386	M	K06B	99796	I	L60B	99459	M
I24B	1000057	I	I78A	99387	M	K08Z	99425	I	L60C	99460	M
I25A	99764	I	I78B	99388	M	K09A	99797	I	L61Z	99461	M
I25B	99765	I	I79A	99776	M	K09B	99798	I	L62A	99462	M
I27A	99344	I	I79B	99777	M	K10Z	1000170	I	L62B	99463	M
I27B	99345	I	I80Z	99952	M	K11A	1000225	I	L62C	1000174	M
I28A	99346	I	J01A	99778	I	K11B	1000226	I	L63A	99464	M
I28B	99347	I	J01B	99779	I	K12Z	99961	I	L63B	99465	M
I28C	1000058	I	J06A	99390	I	K13Z	99962	I	L64A	99966	M
I29Z	99348	I	J06B	99391	I	K40A	99850	I	L64B	99967	M
I30Z	99349	I	J07Z	1000168	I	K40B	99851	I	L65A	99468	M
I31A	99766	I	J08A	99394	I	K60A	99428	M	L65B	99469	M
I31B	99767	I	J08B	99395	I	K60B	99429	M	L66Z	99470	M
I31C	1000059	I	J08C	99955	I	K61A	1000069	M	L67A	99471	M
I32A	99768	I	J09Z	99396	I	K61B	1000070	M	L67B	99472	M
I32B	99769	I	J10A	1000062	I	K62A	99431	M	L67C	99969	M



DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type
L68Z	99856	M	O01C	99515	I	P66B	99548	M	T01C	99589	I
M01A	99857	I	O02A	99516	I	P66C	99549	M	T40Z	99876	I
M01B	99858	I	O02B	99517	I	P66D	99550	M	T60A	99590	M
M02A	99475	I	O03Z	1000178	I	P67A	99551	M	T60B	99591	M
M02B	99476	I	O04A	99873	I	P67B	99552	M	T60C	1000092	M
M03A	1000072	I	O04B	99874	I	P67C	99553	M	T61A	99592	M
M03B	1000073	I	O05Z	99520	I	P67D	99554	M	T61B	99593	M
M04A	500525	I	O60A	99521	M	P68A	99995	M	T62A	99594	M
M04B	500523	I	O60B	99522	M	P68B	99996	M	T62B	99595	M
M05Z	99481	I	O60C	99523	M	P68C	99997	M	T63A	99808	M
M06A	99482	I	O61A	1000085	M	P68D	99998	M	T63B	99809	M
M06B	99483	I	O61B	1000086	M	Q01Z	1000179	I	T64A	99598	M
M40Z	99484	I	O63A	1000087	M	Q02A	99556	I	T64B	99599	M
M60A	99485	M	O63B	1000088	M	Q02B	99557	I	T64C	99878	M
M60B	99486	M	O67A	1000303	M	Q60A	99558	M	U40Z	1000233	I
M61A	99970	M	O67B	1000304	M	Q60B	99559	M	U60Z	99601	M
M61B	99971	M	O68A	1000305	M	Q61A	99561	M	U61A	99602	M
M62A	99972	M	O68B	1000306	M	Q61B	99562	M	U61B	99603	M
M62B	99973	M	O69A	1000307	M	Q61C	99002	M	U62A	99604	M
M63Z	99974	M	O69B	1000308	M	Q62A	99003	M	U62B	99605	M
M64A	1000074	M	O70A	1000309	M	Q62B	99005	M	U63A	99606	M
M64B	1000075	M	O70B	1000310	M	R01A	99565	I	U63B	99607	M
N01Z	1000175	I	P01Z	99530	I	R01B	99566	I	U64A	1000095	M
N04A	99863	I	P02Z	99531	I	R02A	99567	I	U64B	1000096	M
N04B	99864	I	P03A	99983	I	R02B	99568	I	U65A	1000097	M
N05A	99499	I	P03B	99984	I	R02C	99875	I	U65B	1000098	M
N05B	99500	I	P04A	99985	I	R03A	99569	I	U66A	1000099	M
N06A	1000076	I	P04B	99986	I	R03B	99570	I	U66B	1000100	M
N06B	1000077	I	P05A	99987	I	R03C	99006	I	U67A	1000101	M
N07A	99979	I	P05B	99988	I	R04A	99571	I	U67B	1000102	M
N07B	99980	I	P06A	99535	I	R04B	99572	I	U68A	1000103	M
N08Z	99503	I	P06B	99536	I	R05A	1000180	I	U68B	1000104	M
N09A	1000176	I	P07Z	99989	I	R05B	1000181	I	U69A	1000311	M
N09B	1000177	I	P08Z	99990	I	R06A	1000182	I	U69B	1000312	M
N10Z	99505	I	P60A	99537	M	R06B	1000183	I	V60A	99613	M
N11A	1000078	I	P60B	99538	M	R06C	1000232	I	V60B	99614	M
N11B	1000079	I	P61Z	99539	M	R60A	99573	M	V61A	1000105	M
N12A	99868	I	P62A	1000089	M	R60B	99574	M	V61B	1000106	M
N12B	99869	I	P62B	1000090	M	R60C	99010	M	V62A	1000107	M
N12C	1000080	I	P63A	99991	M	R61A	99576	M	V62B	1000108	M
N60A	99508	M	P63B	99992	M	R61B	99577	M	V63Z	99879	M
N60B	99509	M	P64A	99993	M	R61C	99578	M	V64A	1000186	M
N61A	1000081	M	P64B	99994	M	R62A	99579	M	V64B	1000187	M
N61B	1000082	M	P65A	99543	M	R62B	99580	M	W01A	99113	I
N62A	1000083	M	P65B	99544	M	R62C	1000091	M	W01B	99186	I
N62B	1000084	M	P65C	99545	M	R63Z	99581	M	W01C	99187	I
O01A	99513	I	P65D	99546	M	T01A	99587	I	W02A	99880	I
O01B	99514	I	P66A	99547	M	T01B	99588	I	W02B	99881	I

DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type	DRG	WorkCover DRG Item Number	Type
W03Z	99623	I	X07A	99633	I	X64C	1000188	M	Z61B	99892	M
W04A	99882	I	X07B	99634	I	Y01Z	99645	I	Z63A	99661	M
W04B	99883	I	X07C	1000112	I	Y02A	99646	I	Z63B	99662	M
W60Z	99625	M	X40A	1000113	I	Y02B	99647	I	Z64A	99663	M
W61A	99884	M	X40B	1000114	I	Y02C	99188	I	Z64B	99664	M
W61B	99885	M	X60A	99635	M	Y03A	1000117	I	Z65Z	99665	M
X02A	99886	I	X60B	99636	M	Y03B	1000118	I	Z66Z	99217	M
X02B	99887	I	X61A	1000115	M	Y60Z	99649	M	801A	99666	I
X04A	99628	I	X61B	1000116	M	Y61Z	99650	M	801B	99667	I
X04B	99629	I	X62A	99639	M	Y62A	99651	M	801C	99668	I
X05A	99888	I	X62B	99640	M	Y62B	99652	M	960Z	1000000	M
X05B	99889	I	X63A	99641	M	Z01A	99653	I	961Z	1000001	M
X06A	99631	I	X63B	99642	M	Z01B	99654	I	963Z	1000002	M
X06B	99632	I	X64A	99643	M	Z40Z	99655	I			
X06C	1000111	I	X64B	99644	M	Z61A	99891	M			

Further information (including forms) can be found at workcoverqld.com.au.