What nature throws our way – facing adversity
Heading 2, Arial 20pt, Lorem Ipsum

Insert Graph of Journey – Justin to provide
Impacts of Industry Changes

- Since the mid 2000’s electricity prices have significantly outstripped CPI
- Affordability issues and rapid changes in technology mean that our customers are increasing willing and able to make choices when it comes to energy
- Ergon Energy is responding through a strategy of delivering an effective market and efficient service
- To sustain our improving safety culture and performance we are required to become more innovative, to work smarter, to think differently about how to keep safety front of mind
HSE Strategy

- The Health Safety and Environment Strategy supports Ergon Energy strategy

- Our success is built upon the safety and wellbeing of our people, our community and our environment

- Our strategic themes are engaged employees and stakeholders, risk aware, a learning organisation and smarter thinking and innovation

- Driven and supported by empowered leaders
The investment in Safety Leadership and increased expectations of our leaders is leading to sustained and improved performance.

The challenge is to move beyond compliance, for workers to choose to work safely.

Using an evidence based risk management approach is key to resourcing appropriately.

Ergon Energy have embarked on a journey towards safety citizenship.

Safety Citizenship is the state of maturity where employees are actively engaged in working safely and are working proactively towards improving the safety culture of the organisation for themselves, their teams, Ergon Energy and our community.
Safety Leadership for the Future

• Partnering with Sentis we evaluated the safety climate and used the information to build a tailored program.

• The program was designed for our operational workers – our poles and wires people

• One day program for all and a two day leaders program

• Safety leadership focusses on building trust and demonstrating leadership, communicating effectively and inspiring the vision of Safety Citizenship
Safety Leadership Competencies

- Vision
- Role Modelling
- Supporting
- Recognising
- Actively Caring
- Challenging
- Collaboration
- Inspiring
What’s resonating with our Leaders and Teams

- Effective Questions
- The ‘Why’
- Recognising what’s working well
- Safety Citizen Walks
Commitment to Safety

It's all about the why

ALWAYS SAFE  ALWAYS SUSTAIN  ALWAYS RESPECT
Our Journey Continues

- We have Senior Leadership commitment
- We have good processes
- We have good tools and equipment
- We have a platform laid through the Safety Citizen program
- We have Safety Citizen embedding tools and
- We have our greatest opportunity to be successful or to fail
Thank you

Any Questions?