

STATISTICS

Statutory claims and payments by injury nature

Injury nature	Number of accepted claims				Financial year costs			
	2018		2017		2018		2017	
	No.	%	No.	%	\$M	%	\$M	%
Burns	1 555	2.3%	1 475	2.2%	9.4	1.1%	9.9	1.2%
Fractures	4 779	7.1%	4 633	7.0%	121.8	14.8%	115.4	14.4%
Intracranial injuries and injuries to nerves and spinal cord	482	0.7%	384	0.6%	13.2	1.6%	22.5	2.8%
Mental disorders	982	1.5%	959	1.4%	49.5	6.0%	48.1	6.0%
Musculoskeletal injuries and diseases	35 028	52.1%	33 850	51.0%	392.2	47.6%	365.0	45.7%
Nervous system and sense organ diseases	1 359	2.0%	1 300	2.0%	22.6	2.7%	21.9	2.7%
Other injuries and diseases	6 627	9.9%	6 991	10.5%	114.1	13.9%	120.5	15.2%
Respiratory system diseases	180	0.3%	190	0.3%	10.0	1.2%	10.0	1.2%
Skin and subcutaneous tissue diseases	336	0.5%	258	0.4%	1.6	0.2%	1.8	0.2%
Wounds, lacerations, amputations and internal organ damage	15 866	23.6%	16 390	24.6%	88.9	10.9%	85.2	10.6%
Total	67 194	100.0%	66 430	100.0%	823.3	100.0%	800.3	100.0%

Statutory claims and payments by injury location

Injury location	Number of accepted claims				Financial year costs			
	2018		2017		2018		2017	
	No.	%	No.	%	\$M	%	\$M	%
Back	11 433	17.0%	11 257	16.9%	134.2	16.3%	126.9	15.9%
Foot and toes	2 326	3.5%	2 241	3.4%	23.2	2.8%	19.7	2.5%
Hand and fingers	12 037	17.9%	12 148	18.3%	70.7	8.6%	68.1	8.5%
Head and face	6 574	9.8%	6 600	9.9%	51.2	6.2%	55.4	6.9%
Lower limbs	11 925	17.7%	11 517	17.3%	134.7	16.4%	128.3	16.0%
Multiple Locations	1 491	2.2%	1 752	2.6%	24.8	3.0%	29.8	3.7%
Neck	2 345	3.5%	2 383	3.6%	27.2	3.3%	28.2	3.5%
Systemic	1 392	2.1%	1 397	2.1%	51.9	6.3%	50.9	6.4%
Trunk	2 998	4.5%	2 952	4.4%	83.2	10.1%	80.9	10.1%
Unspecified location	1 211	1.8%	1 331	2.0%	22.2	2.7%	26.2	3.3%
Upper limbs	13 462	20.0%	12 852	19.5%	200.0	24.3%	185.9	23.2%
Total	67 194	100.0%	66 430	100.0%	823.3	100.0%	800.3	100.0%

Statutory claims and payments by industry

Industry	Number of accepted claims				Financial year costs			
	2018		2017		2018		2017	
	No.	%	No.	%	\$M	%	\$M	%
Accommodation and Food Services	4 318	6.4%	4 479	6.7%	36.1	4.4%	38.6	4.8%
Administrative and Support Services	2 355	3.5%	2 205	3.3%	32.2	3.9%	30.0	3.7%
Agriculture, Forestry and Fishing	2 061	3.1%	2 135	3.2%	29.0	3.5%	31.3	3.9%
Arts and Recreation Services	1 000	1.5%	983	1.5%	11.0	1.3%	9.5	1.2%
Construction	8 849	13.2%	8 917	13.4%	139.4	16.8%	138.1	17.3%
Education and Training	5 587	8.3%	5 440	8.2%	48.4	5.9%	48.5	6.1%
Electricity, Gas, Water and Waste Services	956	1.4%	1 044	1.6%	12.0	1.5%	13.2	1.6%
Financial and Insurance Services	390	0.6%	393	0.6%	5.6	0.7%	6.5	0.8%
Health Care and Social Assistance	9 633	14.3%	9 353	14.1%	103.2	12.5%	98.9	12.4%
Information Media and Telecommunications	292	0.4%	377	0.6%	4.0	0.5%	3.1	0.4%
Manufacturing	11 466	17.2%	10 920	16.4%	101.7	12.4%	98.0	12.2%
Mining	1 132	1.7%	1 071	1.6%	35.4	4.3%	31.8	4.0%
Other	357	0.5%	340	0.5%	11.2	1.4%	10.2	1.3%
Other Services	2 163	3.2%	1 985	3.0%	30.0	3.6%	23.1	2.9%
Professional, Scientific and Technical Services	1 203	1.8%	1 264	1.9%	13.8	1.7%	16.5	2.1%
Public Administration and Safety	3 903	5.8%	3 633	5.5%	55.8	6.8%	53.3	6.7%
Rental, Hiring and Real Estate Services	799	1.2%	775	1.2%	11.2	1.4%	9.9	1.2%
Retail Trade	4 237	6.3%	4 429	6.7%	40.0	4.9%	36.7	4.6%
Transport, Postal and Warehousing	3 185	4.7%	3 449	5.2%	63.5	7.7%	67.6	8.4%
Wholesale Trade	3 308	4.9%	3 238	4.8%	39.8	4.8%	35.5	4.4%
Total	67 194	100.0%	66 430	100.0%	823.3	100.0%	800.3	100.0%

Note: Other includes Household worker, WPII, Voluntary etc

Common law claims and payments by injury nature								
Injury nature	Number of new common law claims							
	2018		2017		2018		2017	
	No.	%	No.	%	\$M	%	\$M	%
Burns	22	0.9%	19	0.8%	2.9	0.8%	5.3	1.4%
Fractures	226	9.3%	221	9.4%	43.8	11.8%	37.9	10.3%
Intracranial injuries and injuries to nerves and spinal cord	17	0.7%	23	1.0%	7.1	1.9%	13.3	3.6%
Mental disorders	222	9.2%	161	6.9%	36.1	9.7%	34.2	9.2%
Musculoskeletal injuries and diseases	1 462	60.3%	1 456	62.0%	216.5	58.0%	207.1	56.1%
Nervous system and sense organ diseases	43	1.8%	39	1.7%	5.8	1.6%	5.5	1.5%
Other injuries and diseases	164	6.8%	155	6.6%	23.5	6.3%	24.2	6.5%
Respiratory system diseases	36	1.5%	24	1.0%	3.0	0.8%	4.9	1.3%
Skin and subcutaneous tissue diseases	6	0.2%	2	0.1%	0.4	0.1%	0.5	0.1%
Wounds, lacerations, amputations and internal organ damage	226	9.3%	247	10.5%	33.5	9.0%	37.1	10.0%
Total	2 424	100.0%	2 347	100.0%	372.6	100.0%	370.0	100.0%

Common law claims and payments by injury location								
Injury location	Number of new common law claims							
	2018		2017		2018		2017	
	No.	%	No.	%	\$M	%	\$M	%
Back	715	29.6%	729	31.1%	115.9	31.0%	110.7	30.0%
Foot and toes	46	1.9%	54	2.3%	9.8	2.6%	9.0	2.4%
Hand and fingers	190	7.8%	183	7.8%	24.2	6.5%	23.6	6.4%
Head and face	78	3.2%	76	3.2%	17.7	4.8%	21.5	5.8%
Lower limbs	295	12.2%	301	12.8%	44.4	11.9%	41.6	11.2%
Multiple Locations	43	1.8%	49	2.1%	7.3	2.0%	9.1	2.5%
Neck	87	3.6%	82	3.5%	15.0	4.0%	18.1	4.9%
Systemic	231	9.5%	166	7.1%	37.5	10.1%	36.8	9.9%
Trunk	117	4.8%	105	4.5%	17.0	4.6%	16.8	4.5%
Unspecified location	18	0.7%	16	0.7%	2.2	0.6%	1.7	0.5%
Upper limbs	604	24.9%	586	25.0%	81.6	21.9%	81.1	21.9%
Total	2 424	100.0%	2 347	100.0%	372.6	100.0%	370.0	100.0%

Common law claims and payments by industry								
Industry	Number of new common law claims							
	2018		2017		2018		2017	
	No.	%	No.	%	\$M	%	\$M	%
Accommodation and Food Services	122	5.0%	146	6.2%	19.9	5.3%	16.0	4.3%
Administrative and Support Services	71	2.9%	68	2.9%	9.6	2.6%	11.0	3.0%
Agriculture, Forestry and Fishing	78	3.2%	62	2.6%	10.3	2.8%	12.4	3.4%
Arts and Recreation Services	21	0.9%	22	0.9%	2.7	0.7%	2.8	0.8%
Construction	370	15.3%	385	16.4%	70.8	19.0%	69.5	18.8%
Education and Training	90	3.7%	60	2.6%	11.4	3.1%	10.7	2.9%
Electricity, Gas, Water and Waste Services	46	1.9%	40	1.7%	6.9	1.9%	9.5	2.6%
Financial and Insurance Services	13	0.5%	11	0.5%	1.9	0.5%	0.4	0.1%
Health Care and Social Assistance	320	13.2%	263	11.2%	40.0	10.7%	31.2	8.4%
Information Media and Telecommunications	15	0.6%	8	0.3%	1.2	0.3%	0.9	0.2%
Manufacturing	401	16.5%	383	16.3%	65.4	17.6%	57.7	15.6%
Mining	103	4.2%	86	3.7%	23.7	6.4%	29.7	8.0%
Other	106	4.4%	84	3.6%	10.1	2.7%	13.1	3.5%
Other Services	80	3.3%	68	2.9%	7.8	2.1%	12.6	3.4%
Professional, Scientific and Technical Services	29	1.2%	24	1.0%	3.8	1.0%	4.2	1.1%
Public Administration and Safety	104	4.3%	86	3.7%	17.6	4.7%	13.8	3.7%
Rental, Hiring and Real Estate Services	29	1.2%	31	1.3%	5.7	1.5%	3.8	1.0%
Retail Trade	141	5.8%	169	7.2%	17.5	4.7%	22.8	6.2%
Transport, Postal and Warehousing	154	6.4%	225	9.6%	26.9	7.2%	30.0	8.1%
Wholesale Trade	131	5.5%	126	5.4%	19.4	5.2%	17.9	4.9%
Total	2 424	100.0%	2 347	100.0%	372.6	100.0%	370.0	100.0%

Statutory and common law payments

Payment type	2018		2017	
	\$M	% of gross	\$M	% of gross
Statutory claims				
Weekly Compensation	344.2	28.8%	314.4	26.9%
Medical/Rehabilitation	226.4	18.9%	206.2	17.6%
Lump sum				
Permanent impairment	98.7	8.3%	111.6	9.5%
Fatal lump sum	18.3	1.5%	24.0	2.1%
Latent onset lump sum	43.6	3.6%	46.5	4.0%
Hospital	78.7	6.6%	81.2	6.9%
Statutory adjustments scheme	3.1	0.3%	7.1	0.6%
Other	10.3	0.9%	9.3	0.8%
Gross statutory payments	823.3	68.9%	800.3	68.4%
Common law claims				
Settlements	317.3	26.5%	316.8	27.1%
Legals and investigations	55.3	4.6%	53.2	4.5%
Gross common law payments	372.6	31.1%	370.0	31.6%
Total gross payments	1195.9	100.0%	1170.3	100%