



Managing Psychological Issues in the Workplace

Major Causes

- Exposure to occupational violence
- Exposure to inappropriate behaviour/harassment
- Workloads
- Traumatic experiences.





Health & Community Industry Sector

- Assault of workers in Top 10 most common mechanism of injury
- Injury
 - Physical
 - Psychological
- Higher proportion of claims than other sectors





Why Manage Risk?

- Psychological injury claim 2.4% all claims accepted.
- Most expensive average \$31 662 2009-2010
- Average duration 117.3 days (overall average 39.5 days`)





Hidden Stats/Costs

- Income protection
- Sick Leave
- Absenteeism
- Disruption to Workplace

