When community workers come to your home...

your home is a ‘workplace’ for community workers who visit and assist you.

www.worksafe.qld.gov.au

Participants in the National Disability Insurance Scheme (NDIS) can choose to:

• engage a disability service provider
• contract an independent contractor (with their own ABN)
• directly employ a worker.

When directly employing a worker or contracting work, participants and plan nominees* have a duty of care under the work health and safety legislation.

* A Plan Nominee is an NDIA approved person who can manage the participant’s NDIS funding and support them to make other decisions.

For more information

• call Workplace Health and Safety Queensland on 1300 362 128 or visit www.worksafe.qld.gov.au
• about Household Worker Insurance, visit www.worksafe.qld.gov.au/insurance
• call the NDIS on 1800 800 110 or visit www.ndis.gov.au

Contact your service provider:

Making it safer for community workers makes it safer for you and your carers/family.
What you can do to make your home safe for your community worker

Outside the home
- Make sure your home number is visible from the street.
- Install an external light for night visits.
- Keep hallways, stairs and other access areas clear of clutter.
- Fix any broken steps.
- Consider installing security doors on your front and back doors.

Inside the home
- Have your bed positioned so that your community worker can work around both sides.
- Tell your community worker if there is anyone else in your house.
- Have adequate ventilation (e.g. in the bathroom) during hot summer months.
- Have smoke detectors installed and check they are working.
- Check that all equipment used for home care is right for the task and is well maintained.

Pets
- Keep pets under control before and during the visit.

Chemicals/hygiene
- Make sure all cleaning products are in their original containers.
- Provide soap and a clean hand towel (or paper towels) so that community workers can wash their hands.

Smoking and alcohol
- Do not smoke or allow others to smoke during the visit.
- Do not drink or use illicit drugs before or during the visit.

Electricity
- Check that your electrical equipment is safe to use.
- Have safety switches installed and check they are working.