your home is a ‘workplace’ for community workers who visit and assist you.

When community workers come to your home...

your home is a ‘workplace’ for community workers who visit and assist you.

www.worksafe.qld.gov.au

Making it safer for community workers makes it safer for you and your carers/family.

For more information

If you have any questions or concerns about the information in this brochure, please contact your service provider:

For more information about workplace health and safety, call us on 1300 362 128 or visit www.worksafe.qld.gov.au

The material presented in this publication is distributed by the Queensland Government for information only and is subject to change without notice.

The Queensland Government disclaims all responsibility and liability (including liability in negligence) for all expenses, losses, damages and costs incurred as a result of the information being inaccurate or incomplete in any way and for any reason.

© Copyright State of Queensland (Office of Industrial Relations) 2018.
What you can do to make your home safe for your community worker

**Outside the home**
- make sure your home number is visible from the street
- install an external light for night visits
- keep hallways, stairs and other access areas clear of clutter
- fix any broken steps
- consider installing security doors on your front and back doors.

**Inside the home**
- have your bed positioned so that your community worker can work around both sides
- tell your community worker if there is anyone else in your house
- have adequate ventilation (e.g. in the bathroom) during hot summer months
- have smoke detectors installed and check they are working
- check that all equipment used for home care is right for the task.

**Pets**
- keep pets under control before and during the visit.

**Chemicals/hygiene**
- make sure all cleaning products are in their original containers
- provide soap and a clean hand towel (or paper towels) so that community workers can wash their hands.

**Smoking and alcohol**
- do not smoke or allow others to smoke during the visit
- do not drink or use illicit drugs before or during the visit.

**Electricity**
- check that your electrical equipment is safe to use
- have safety switches installed and check they are working.

Community service providers must ensure their workers are safe while they are working in your home. They will work with you to make your home a place where workers can continue to assist you safely.

How you can help community workers work safely in your home:
- work together to check that your home is safe and fix any problems
- tell someone (e.g. community worker, family) if you think something is not safe
- check with the service provider if you would like the worker to do any extra jobs
- act on advice given about how to make your home safer (e.g. moving furniture or home modifications).