Townsville region
work health and safety profile
**Townsville region (SA4)**

Population

<table>
<thead>
<tr>
<th></th>
<th>2017¹</th>
<th>2021²</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>235,683</td>
<td>247,156</td>
</tr>
</tbody>
</table>

Workforce

<table>
<thead>
<tr>
<th></th>
<th>2016³</th>
<th>2022⁴</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>98,272</td>
<td>101,450</td>
</tr>
</tbody>
</table>

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**Workforce breakdown³**

- **Full-time workers**
  - 62,592
- **Part-time workers**
  - 30,264
- **Blue collar workers**
  - 31.3%
- **White collar workers**
  - 67.3%

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**Top five occupation groups³**

1. Sales assistants and sales persons - 6.9%
2. Health professionals - 5.7%
3. Carers and aides - 5.3%
4. Education professionals - 4.9%
5. Specialist managers - 4.6%

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**Biggest employing industries⁵**

- Health care and social assistance: 15%
- Public administration and safety: 13%
- Education and training: 10%
- Retail trade: 10%
- Accommodation and food services: 8%
- Other: 23%
- Professional, scientific and technical services: 4%
- Transport, postal and warehousing: 5%
- Manufacturing: 5%
- Construction: 7%

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**Notes:**

1. Estimated resident population as at 30 June 2017, Source: ABS Cat 3218.0 Regional Population Growth, Australia.
Workers’ compensation claims by workers in high risk industries

Health care and social assistance industry had the highest number of claims per year – 305 claims on average over the three years 2014-15 to 2016-17. Manufacturing had the second highest number of claims per year – 290 claims on average over the three years.

The highest claim rates were recorded for workers in the manufacturing industry (57.3 claims per 1,000 workers), followed by transport, postal and warehousing (39.3 claims per 1,000 workers). The industries with the highest average statutory costs per claim were agriculture, forestry and fishing ($25,221) and construction ($20,944).

High risk industries ranked by average number of finalised claims per year, 2014-15 to 2016-17

<table>
<thead>
<tr>
<th>High risk industry</th>
<th>Qld average number of claims per year</th>
<th>Townsville region (SA4) average number of claims per year</th>
<th>Townsville region (SA4) claim rate (claims per 1,000 workers)</th>
<th>Qld claim rate (claims per 1,000 workers)</th>
<th>Townsville region (SA4) average yearly statutory costs (for 3 year period)</th>
<th>Townsville region (SA4) average statutory costs per claim</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health care and social assistance</td>
<td>7,945</td>
<td>305</td>
<td>22.1</td>
<td>30.4</td>
<td>$2,895,391</td>
<td>$9,483</td>
</tr>
<tr>
<td>Manufacturing</td>
<td>10,284</td>
<td>290</td>
<td>57.3</td>
<td>85.6</td>
<td>$3,162,590</td>
<td>$10,918</td>
</tr>
<tr>
<td>Construction</td>
<td>7,673</td>
<td>172</td>
<td>31.6</td>
<td>50.4</td>
<td>$3,602,325</td>
<td>$20,944</td>
</tr>
<tr>
<td>Retail trade</td>
<td>5,597</td>
<td>167</td>
<td>17.8</td>
<td>28.2</td>
<td>$1,092,403</td>
<td>$6,528</td>
</tr>
<tr>
<td>Transport, postal and warehousing</td>
<td>4,030</td>
<td>158</td>
<td>39.3</td>
<td>41.3</td>
<td>$2,210,894</td>
<td>$13,964</td>
</tr>
<tr>
<td>Wholesale trade</td>
<td>3,052</td>
<td>54</td>
<td>27.1</td>
<td>57.0</td>
<td>$573,410</td>
<td>$10,619</td>
</tr>
<tr>
<td>Agriculture, forestry and fishing</td>
<td>1,740</td>
<td>41</td>
<td>19.7</td>
<td>46.8</td>
<td>$1,025,674</td>
<td>$25,221</td>
</tr>
<tr>
<td>All industries</td>
<td>65,420</td>
<td>1,984</td>
<td>22.0</td>
<td>34.2</td>
<td>$22,200,577</td>
<td>$11,190</td>
</tr>
</tbody>
</table>

Source: QEIDB, employee claims as at 20 June 2018.
Townsville region (SA4) accepted workers compensation claims (2014-15 to 2016-17)

Top five high risk occupations

1. Other labourers 13%
2. Automotive and engineering trades workers 8%
3. Carers and aides 6%
4. Road and rail drivers 6%
5. Sales assistants and salespersons 5%

Top five agencies of injury

1. Non-powered hand tools, appliances 24%
2. Animal, human and biological 12%
3. Road and ground surfaces 5%
4. Road transport 5%
5. Sheet and other metal 5%

Workers compensation claim rates by industry, Townsville region and Queensland (Claims finalised per 1,000 workers)

<table>
<thead>
<tr>
<th>Industry</th>
<th>Qld claim rate (per 1,000)</th>
<th>Regional claim rate (per 1,000)</th>
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<tr>
<td>Wholesale trade</td>
<td>27.1</td>
<td>57</td>
</tr>
<tr>
<td>Transport, postal and warehousing</td>
<td>61.3</td>
<td></td>
</tr>
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<td>Retail trade</td>
<td>17.8</td>
<td>28.2</td>
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Top five mechanisms of injury

1. Body stressing 33%
2. Falls, trips and slips 19%
3. Being hit by moving objects 18%
4. Hitting objects with a part of the body 12%
5. Vehicle incidents and other 9%

Source: QEIDB finalised employee claims, 20 June 2018.